



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Motor Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository

2004 MAR 17 AM 11:11  
2004031709

Reference No.  
10057597

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: SAGINAW State: MI Zip Code: 48609

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] 2/2/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: PLEASE FILL IN IG2NES2EXX [Redacted]  
Make: PONTIAC Model: GRAND AM Model Year: 1999  
Date Purchased: 9/2000 Dealer's Name and Telephone Number: Martin Chevrolet  
Engine: No. Cylinders: 6 Fuel Type: Gasoline  
Original Owner: No Dealer's City: Saginaw State: MI Zip Code: 48609  
Transmission Type:  Antilock Brakes Powertrain:  Cruise Control  
Vehicle Component Code: 063206 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD  
Multiple Failure: 1

**VEHICLE COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 02-SEP-2003 Failure Mileage: 65000 Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM4LSABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE'S COOLANT INDICATOR LIGHT CAME ON AND THE CONSUMER NOTICED PUDDLE OF COOLANT IN THE DRIVE WAY. IT WAS DETERMINED THAT THE INTAKE MANIFOLD GASKET FAILED AND CAUSED THE COOLANT TO LEAK AND GO THROUGH THE ENGINE. THE MECHANIC REPLACED THE INTAKE MANIFOLD GASKET. \*NM

05-266-3113 (05/2004) 05/2004 05/2004

**VEHICLE COMPONENT(S)/SYSTEM(S) INFORMATION**

Cruise Control Multiple Failure: 1  
063206 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.