



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotlines

FOR AGENCY USE ONLY 100184

Date Received: **MAR -3 PM 2:26**
Repository:
Reference No.: 10057594

OWNER INFORMATION (Type or Print)

Name: [REDACTED] Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Address: [REDACTED] Evening Telephone Number: [REDACTED]
City: REDONDO BEACH State: CA Zip Code: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized representative, your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 3/20/2004

VEHICLE INFORMATION

VIN: 1G3GR62C89 [REDACTED] Make: OLDSMOBILE Model Year: 1995
Model: AURORA
Date Purchased: 12/12/94 Dealer's Name and Telephone Number: PRINCELA BRAND, CHAMPION CRT
Engine: No. Cylinders: 8 Fuel Type: GAS
Original Owner: [REDACTED] Dealer's City: HAWTHORNE State: CA Zip Code: 90230
Transmission Type: Automatic Antilock Brakes: [REDACTED] Powertrain: [REDACTED] Vehicle Component Code: D61000, ENGINE AND ENGINE COOLING: ENGINE
Cruise Control: [REDACTED] Multiple Failures: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 26-AUG-2003 Failure Mileage: 65000 Failure Speed: [REDACTED]
Bladder to injectors, REG. FILTER (2 TIMES)
FUEL PUMP, FUEL FILTER, AIR FILTER, MAP SENSOR, WIRING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment: Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED THE VEHICLE WOULD BACK FIRE AND MISFIRE. THE VEHICLE HAS BEEN TO THE DEALER TWICE FOR THIS PROBLEM. ON ONE OCCASION THE DEALER REPLACED THE FUEL PUMP AND FUEL REGULATOR, BUT THE VEHICLE STILL DIDN'T RUN PROPERLY. THE MANUFACTURER IS AWARE OF THE PROBLEM. *NM

SEE OWNER FOR OTHER REPAIRS - PARTS AVAILABLE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Cover letter (JAN 20) covers the first 5 problems.
Additional problems:

(6) 01/30/04 FUEL PUMP, FUEL FILTER, FILTER KIT KIT - Back fire + missing

(7) Return 2/08 to 2/09 Back fire + missing

(8) 2/09 Replace MAP SENSOR - AIR FILTER STILL MISSING

(9) 2/12 REPLACES ELEC WIRES PLUGS + 2 CBTS. CAR RUNS NORMAL
NO MISSING PARTS AVAIL ONLY - AT LEAST 2/12 WORK.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
Department of Motor Vehicle Administration

Copy: of 1st letter - dated items 6, 7, 8, 9 in INA.

[Redacted]
Redondo Beach, Calif, [Redacted]

Jan 20, 2004 / Second letter Feb 24, 04

Wobler
2/24/04

U S Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7TH Street, SW
Washington, DC 20590

Gentlemen:

We own an Aurora (Oldsmobile), purchased 12/10/1994. I read in the newspaper that GM was recalling 400,000 autos of various types, including Auroras, for safety problems associated with gas leaks and engine fires. I called my current maintenance facility and they checked and stated my Aurora was not on any recall.

I called Oldsmobile directly and they verified there was no recall affecting our car. The person referred me to the National safety board-you.

I talked with your representative and he filled out a form which he mailed and I received. The form is attached to the package. - 1st package out in Jan

This provides information and with attachments more complete information in my case. Somehow my vin fell thru the crack as did how many others?

- 36 ✓ 1 2/5/00. Strong gas smell inside auto. There was a leak from the gas line to where it attaches to the gas distribution bladder. A repair facility, close by, made the repair.
- 29014 ✓ 2. 5/16/02 Strong gas smell inside auto. Slow starting. Reg. And filter were replaced.
- 1065.16 ✓ 3. 11/01/02 Gas smell inside auto. Replaced rail and new wire and Reg. And throttle sealing.
- 671.33 ✓ 4. 10/27/03 Transmission problem repaired.
- 20.00 ✓ 5. 11/18/03 Coolent leak. Tighten fittings.

I feel we should have been a part of recall. Somehow it seems the repairs should have generated help from GM.

Sincerely, [Redacted]

Redondo Beach

- 99691 6.04/30/04 Fuel pump, Fuel filter, Puller Kit / FILTER
- 00.00 7 02/03/04 Missing, BACK FIRES
- 214.118 2/09/04 Missing, Backfires MAP SENSOR
- 887.04 9 2/17/04 WIRES PLUGS 2 coils

POTAL 1-9
4,159.75
7004 = 2163 17

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**

