



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-800-DASH-2-STOP
(1-800-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

02-FEB-2004

Repository ☐

Reference No.
10057379

OWNER INFORMATION (Type or Print)

Name

Address

City

TECUMSEH

State

OK

Zip Code

74873

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to
In the absence of an author-
Signature of Owner

owner of your vehicle? ☐ YES ☒ NO
or address to the vehicle manufacturer.
Date 02-2-2004

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

FORD

Model

EXPLORER

Model Year

1994

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

500000 CHILD SEAT

☐ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-JAN-2004

Failure Mileage

97000

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT14ALGABC1136)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: COSCO

Date Manufactured: 14-MAY-2003

Model No./Name: CHILD SAFETY SEAT

Seat Type: INFANT

Installation System: Vehicle Safety Belt

Child Seat Component Code: 570000

Failed Part: CHILD SEAT SHIELD ASSEMBLY

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 25 MPH, THE CONSUMER HEARD A LOUD POP. THE PADDED SHIELD OF THE SEAT BROKE AND EXPOSED A LARGE SPRING. THE BABY WAS IN THE SEAT AT THE TIME OF THE MALFUNCTION. *NM

Production

Location (City/State)

Model

Event Location

Year

Event Date

EXCLUDED COMPONENT(S)/PART(S) INFORMATION

Multiple Failure: 1

Reported to Police

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.