



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY - 100161

Date Received

Repository ☐

2004 FEB 26 AM
02 FEB 2004

Reference No.
10057299

OWNER INFORMATION (Type or Print)

Name

Address

City

EUGENE

State

OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
To the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JYAWP07E7EA010215

Make

YAMAHA

Model

ROAD STAR

Model Year

2003

Date Purchased

2-17-3

Dealer's Name and Telephone Number

RAMSEY WAITE 5417267625

Engine

No. Cylinders

2

Fuel Type:

Original Owner

☒

Dealer's City

EUGENE

State

OR

Zip Code

97403

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

102000 POWERTRAIN/MANUAL TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-JAN-2004

Failure Mileage

0

Failure Speed

0

Failure Location

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER CONTACTED THE DEALER WHO STATED THAT THE PARTS TO PERFORM THE RECALL WERE ON NATIONAL BACK ORDER. NO DATE WAS PROVIDED BY THE MANUFACTURER AS TO WHEN THE PARTS WOULD BECOME AVAILABLE. RECALL# 03V09000 SUBJECT: REAR WHEEL LOCK UP. *NM

SD-104-5004

Incident Date(s)

Signatures

Signatures

WARRANTY INFORMATION (BY ALL (S) THE CONSUMER)

12/15/03 10:00:00

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The first part of Jan-04 I was scanning the internet (Carpark.com) and I read that there had been a RECALL ON YAMAHA ROADSTAR motorcycles. Reason: I called Yamaha Corp in California they asked for my VIN #. They told me YES there was a recall and we will send you a letter. 2 days later I received the letter. They at Yamaha Corp and at Kawasaki Corp told me they have no idea when they can fix the transmission parts were on back order - I purchased the bike to ride it I can't do that. I don't know when will be able to ride it and that is unacceptable. The Attorney General of the State of Oregon has been sent a letter as well. Please Help

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THE FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
Information and guidance