



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100161

Date Received  
2004 MAR 17 AM 11:15  
02-FEB-2004

Repository   
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**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City SHELburnE FALLS State MA Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_  
Evening Telephone Number SAME  
E-mail Address NA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1GNEK13K3S \_\_\_\_\_  
Make CHEVROLET Model TAHOE Model Year 1995

Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number \_\_\_\_\_  
Original Owner  Dealer's City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Engine: No: Cylinders \_\_\_\_\_ Fuel Type: \_\_\_\_\_

Transmission Type AUTOMATIC  
 Antilock Brakes Powertrain \_\_\_\_\_  
 Cruise Control  
Vehicle Component Code 980000 OTHER  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 08-JAN-2004 Failure Mileage 97000 Failure Speed \* could not stop or slow down.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: D0THAL9ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 1 Number of Deaths \_\_\_\_\_ Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; parts repaired or replaced (and if old part is available).

WHILE DRIVING THE DRIVER'S SIDE MAT BECAME CAUGHT UNDER THE BRAKE PEDAL WHICH CAUSED THE VEHICLE NOT TO STOP. THE DRIVER REMOVED THE MAT AND WAS ABLE TO AVOID A COLLISION. ON 1/8/2004 ANOTHER DRIVER OF THE SAME VEHICLE APPLIED PRESSURE TO THE BRAKE PEDAL WHILE DRIVING DOWNHILL BUT THE VEHICLE ACCELERATED. THE VEHICLE DROVE OVER THE GUARD RAIL AND CRASHED. THE DRIVER SUSTAINED HEAD AND NECK INJURIES. \*NM

Another driver of the same vehicle applied pressure to the brake pedal while driving downhill but the vehicle accelerated - someone came out from the back of the intersection hit them and went to the right I went down over the guard rail into a field!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

1st wife old car son

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

\* Claim Reference 20273 NHTSA ID: 96V037000 Issued:  
03/26/1996 No. of Vehicles 379,004 please Lock up and Re-  
Throttle cable contacting the dash mat which could  
bind the throttle. As consequence the engine  
speed may not return to idle increasing the  
potential for a vehicle accident.

We Had a 1995 TAHOE My wife 3 Days  
Before me was driving with my 12 year  
old son the mat had also caught the throttle  
25/Jan/2004 - then the son was intent on  
08/Jan/2004. she put her foot on the break  
and pulled the mat back - I was ~~not able to~~  
Injury Left Knee.

US Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20580

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

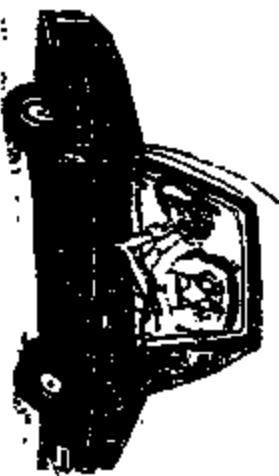
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



US Department of Transportation  
National Highway Traffic Safety  
Administration  
Inquiries: (800) 424-9393

