



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

02-FEB-2004

Repository ☐

Reference No.
10057282

OWNER INFORMATION (Type or Print)

Name

Address

City WHITESTONE

State NY

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 2-11-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4BA41E14CB57090

Make

NISSAN

Model

MAXIMA SE

Model Year

2004

Date Purchased

10/23/03

Dealer's Name and Telephone Number

STAR-NISSAN: 718-423-0500

Engine:

No. Cylinders 6

Fuel Type:

GAS

Original Owner

Dealer's City

40-30 172 ST FLUSHING

State

NY

Zip Code

11358

Transmission Type

Auto

☒ Automatic

☒ Cruise Control

Powertrain

Vehicle Component Code

151400 SEAT BELTS: FRONT: BUCKLE ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-NOV-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4BABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER STATED THAT THE PASSENGER SEAT BELT WOULD NOT RELEASE FROM THE BUCKLE. THE CONSUMER CONTACTED THE DEALER ABOUT THIS PROBLEM. NHTSA

THE BELT WOULD BIND MY WRIST TO THE BACK OF THE SEAT. NO FORWARD MOTION.

INCIDENT DATE(S) 11/22/2003

ADDITIONAL COMMENTS (OPTIONAL)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

⚠ WARNING ⚠

- Infants and small children should never be placed in or near the rear-facing vehicle seat. The child's failure to wear the proper restraint will seriously reduce the child's protection in a crash.

[illegible]

If, because of body size or driving position, it is not possible to properly fit the lap-shoulder belt and fasten it, an extender is available which is compatible with the installed seat belts. The extender adds approximately 8 inches (200 mm) of length and may be used for either the driver or front passenger seating position. See a NISSAN dealer for assistance if an extender is required.

- **To clean the seat belt webbing**, apply a mild soap solution or any solution recommended for cleaning upholstery or carpet. Then wipe with a cloth and allow the seat belts to dry in the shade. Do not allow the seat belts to retract until they are completely dry.
- **If dirt builds up in the shoulder belt guide** of the seat belt anchors, the seat belts may retract slowly. Wipe the shoulder belt guide with a clean, dry cloth.
- **Periodically check to see that the seat belt and the metal components**, such as buckles, tongues, retractors, flexible wires and anchors, work properly. If loose parts, deterioration, cuts or other damage on the webbing is found, the entire seat belt assembly should be replaced.



2004 MAXIMA

OWNER'S MANUAL

For your safety, read carefully and keep in this vehicle.

PLEASE NOTE.

ANOTHER RIGHT FRONT BELT WAS
INSTALLED IN 11/03. THAT DID NOT WORK.
IN LATE JAN. 04 THEY FURNISHED ME A
SEAT BELT EXTENDER, WILL CURE THE PROBLEM.
WE ARE NOW USING THIS EXTENDER! BUT I
HAVE A PROBLEM WITH THESE EXPLANATIONS IN THE
OWNER'S MANUAL. THE STANDARD SEAT BELT IS IN
PLACE, THEY WRITE "ADULTS + CHILDREN WHO
CAN USE SEAT BELT SHOULD NOT USE AN EXTENDER"
WHAT DO THEY MEAN "SERIOUS PERSONAL INJURY
IN EVENT OF AN ACCIDENT."

THE RIGHT FRONT SEAT BELT US THAT IS STILL
DEFECTIVE.

WHY DOES NOT MISSAN RE DESIGN THESE
SEAT BELTS + REPLACE THE CURRENT ~~ONES~~.
INSTALLED BELTS

MY WIFE IS OF NORMAL WEIGHT + SIZE.
IN OTHER WORDS. IS THIS RIGHT FRONT BELT
SAFE TO USE. I AM LEAD TO BELIEVE THAT THE
DRIVER'S SEAT BELT + THE R.F. BELT ARE SOME
WHAT DIFFERENT.

THANK YOU.



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**