



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2004 JAN 17 AM 11:11
30 JAN 2004

Repository

Reference No.
10057159

OWNER INFORMATION (Type or Print)

Name

Address

City TABOR

State SD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2NWS2E0Y

Make
PONTIAC

Model
GRAND AM

Model Year
2000

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code
021000 SUSPENSION:FRONT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-JAN-2004

Failure Mileage

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC086)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

/

/

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 65 MPH DRIVER LOST CONTROL OF THE VEHICLE, CAUSING IT TO ROLL OVER. CONSUMER HAD THE VEHICLE TOWED TO THE DEALERSHIP; MECHANIC DETERMINED THAT THE SWAY BAR WAS MISSING. *AK

↑
a bolt from the rear

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Sir,

On Friday, January 16, 2004, our son was heading back home to Yankton, SD from our home when he had an accident. He was driving a 2000 Pontiac Grand AM (VIN 1G2NW52E0Y [REDACTED]) and had his cruise set near or at 65 mph, the speed limit on the Highway he was traveling on. He noticed the car's rear end was swaying or drifting towards the shoulder. He steered to the left but that did not help at all. The car went into the ditch and rolled. During the roll, the console popped open and all contents were thrown about and out of the vehicle once the rear window broke. Our son was lucky since he was wearing his seatbelt, he bruised his left shoulder and hit his head. He is currently under Chiropractic care for his injuries. The car on the other hand is a total loss.

The tow truck driver indicated to us that when he was towing the vehicle back into town, the vehicle towed very unusual and that the driver's rear wheel assembly seemed loose. That got us wondering about any recalls or problems this car may have had. Checking on the Internet, we came across your site and found that there had been recalls on several 2000 Pontiac Grand AM's, NHTSA Campaign ID Number: 00V116000 and 00V140000. Of course, our sons car was built in October 1999 and was not in the recall groups. Still we wanted to be sure so we had a local Auto Repair Specialist, examine the vehicle. Mr. Schieffer indicated that there was a missing bolt on the driver's side rear sway bar, causing loss of control of the vehicle. We asked if it fell out during the accident and his reply was, "No, the bolt was gone before the accident occurred". We feel this is a very serious issue and could have resulted in our son's death or serious injury and should be looked into.

The car had 37,000 miles (+/-), was in excellent condition, had been well maintained and was purchased new from a local dealership. The Insurance Company has the car in a locked yard.

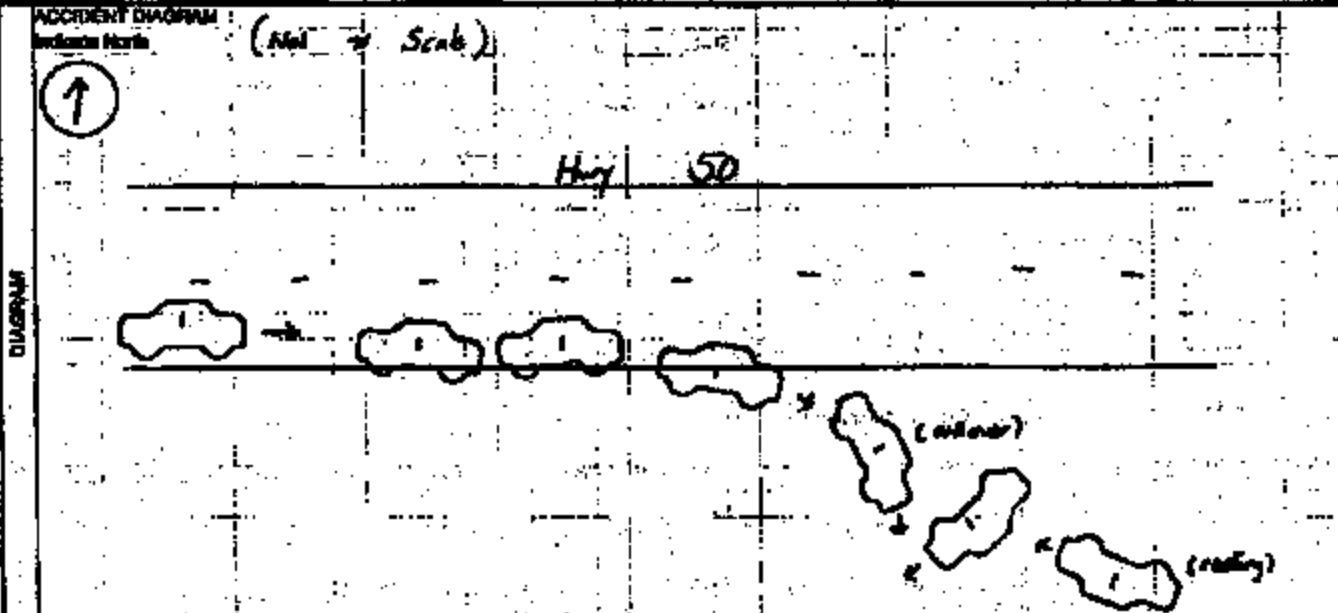
Sincerely,

[REDACTED]

Seating Position			13 - Front row other	21 - Oil vehicle selector (non-loading unit)	Unit No.	Unit Type	Seat	Seating Position	Injury Status	Ejection	Source of Transport	Air Bag Deployed	Safety Equipment
Occupant			14 - Second row other	22 - Unenclosed cargo area									
1	2	3	15 - Third row other	23 - Enclosed cargo area									
4	5	6	16 - Fourth row other	24 - Seating section of cab (truck)									
7	8	9	17 - Motorcycle passenger	25 - Seating Position "1" MCI Operator									
10	11	12	18 - Motorcycle passenger	26 - Not applicable (Protection)									
			19 - Bus passenger	27 - Other									
			20 - Trailing unit	28 - Unknown									

UNIT 1	Transported to: <i>Acers Sacred Heart</i>	EMS Trip #	1	1	1	4	0	1	0	3
UNIT 2	Transported to:	EMS Trip #								

1. Name:	Date of Birth:	Transported to:	EMS Trip #
Address:			
2. Name:	Date of Birth:	Transported to:	EMS Trip #
Address:			
3. Name:	Date of Birth:	Transported to:	EMS Trip #
Address:			
4. Name:	Date of Birth:	Transported to:	EMS Trip #
Address:			



ACCIDENT NARRATIVE: Describe What Happened

Unit One was eastbound on Hwy 50. Unit One traveled into the shoulder and then into the ditch. Unit One's Driver then over corrected. Unit One then traveled further in the ditch and rolled coming to a stop near the fence line. There was bolts missing from the rear suspension and tire.

Witness (Last, First, Initial)	Phone No	Address	City	State	Zip
--------------------------------	----------	---------	------	-------	-----

Officer Filing Report & ID No.	Date Reported	Time Reported	Date Arrived	Time Arrived
<i>Butter Mather TIM</i>	<i>7-16-04</i>	<i>15:24</i>	<i>7-16-04</i>	<i>15:34</i>
Agency Name	Agency Type	Agency Use		
<i>Yankton County Sheriff</i>	<input checked="" type="checkbox"/> Highway Patrol <input type="checkbox"/> Sheriff's Department <input type="checkbox"/> City Police <input type="checkbox"/> SRA <input type="checkbox"/> Tribal Police <input type="checkbox"/> Other			
Officer Approving Report	Date Approved	Unit 1		
<i>[Signature]</i>	<i>7-23-04</i>			
Investigation while at scene?	Police Transport?	Unit 2		
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown			



