



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

7-PRIVACY USE ONLY: 100192

Date Received

2004 MAR 17 11:11

28-JAN-2004

Repository ☐

19

Reference No.

10055987

OWNER INFORMATION (Type or Print)

Name

Address

City SUMMERVILLE

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide your name and address to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner Date 2-18-2004

VEHICLE INFORMATION

17 digit vehicle identification number located in bottom of windshield at 8 more side

1EA2527213

Make

FLEETWOOD

Model

TERRY

Model Year

2003

Date Purchased

10/18/2002

Dealer's Name and Telephone Number

HOLIDAY KAMPERS

Engine:

No. Cylinders

N/A

Fuel Type:

N/A

Original Owner

☒

Dealer's City

CHARLESTON

State

SC

Zip Code

Transmission Type

N/A

☐ Antilock Brakes

☐ Cruise Control

Powertrain

N/A

Vehicle Component Code

351000 EQUIPMENT: RECREATIONAL VEHICLE

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11/29/03

Failure Mileage

200

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

THIS VEHICLE IS A MOBILE HOME EQUIPPED WITH A SAMSUNG MICROWAVE OVEN. HOWEVER, THERE IS A RECALL ON THE MICROWAVE OVEN, BUT THIS MODEL# MR1031WB IS NOT INCLUDED IN THE RECALL ALTHOUGH IT HAS THE SAME EXACT PROBLEMS AS THOSE THAT ARE LISTED IN THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RE: NHTSA Recall No. 03-044

Samsung Microwave Ovens: MR5491G01, MR5491G, MR5491G01, MR5492W, MR5494W01, MR5498G, MR5499G01, MR5494W, MR7491G, MR7491G01, MR7492W, MR7492W01, MR7493G, MR7493G01, MR6698WB, MR6699GB, and MR6699SB

Approximately 183,897 Samsung microwave ovens, sold by Samsung from Jan. 1, 1999, through Sept. 12, 2003, were produced with a defective membrane panel. These microwave ovens have the one-touch instant-cook function. An electrical short can occur causing the oven to activate without pressing any key pads. This could result in excessive heat, smoke or possibly a fire.

Consumers should unplug their microwave, if possible. If unable to unplug the microwave, leave the door ajar until the panel is replaced. Owner notification began in October 2003.

Owners who take their vehicle to an authorized dealer for an agreed-upon service should be aware that the dealer is not responsible for the recall. Owners should contact the manufacturer for more information.