



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 136B

Date Received

2004

Repository ☐

JAN 17 AM 11:05

28-JAN-2004

Reference No.

10055918

OWNER INFORMATION (Type or Print)

Name

Address

City

GAINESVILLE

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2-10-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number, located at bottom of windshield on driver's side

4UZAARAKX3CK91640

Make

FLEETWOOD

Model

DISCOVERY

Model Year

2003

Date Purchased

07-26-2003

Dealer's Name and Telephone Number

Anchor 940 320 4099

Engine

No. Cylinders

330

Fuel Type:

DIESEL

Original Owner

☒

Dealer's City

Denton Texas

State

TX

Zip Code

76202

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

ALLISON

Vehicle Component Code

020000 SUSPENSION

Multiple Failures: 1 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-JAN-2004

Failure Mileage

30800

Failure Speed

Various

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Michelin

Tire Model (Name or Number)

255/R

Tire Size (Example P215/85R15)

255/225 Radial

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AND WITHOUT WARNING VEHICLE PULLED TO THE LEFT/RIGHT. THIS CAUSED A DISTRACTION TO THE DRIVER. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK said it was the brake system that needed to be set. After alignment the RV on a test run with freight-liner personnel. When brakes were applied pulled the car to the right & the unit was almost cross over in the free way.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Motor Home drove crooked down road (log bogged).
 Pulled to right when applying brakes.
 Multiple loud noises.
 Vibrates when moving.
 Very uncomfortable ride, cabinet door came open & contents fell out.
 Relayed two times at Freightliner in Fort Worth, same improvement but
 still ride rough.
 One of the cause 2 grade 8 bolts loose in the bracket that fastens
 coach to axle, did not return after putting in grade 9 bolts.
 Grade 8 was replaced by grade 9, middle of coach ride like it is in
 tunnel causing vibrations.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

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(DASH) & DOT

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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**