



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 APR -1 PM 12:03
27-JAN-2004

Repository ☐

Reference No.
10055938

OWNER INFORMATION (Type or Print)

Name

Address

City VERNON ROCKVILLE

State CT

Zip Code 06066

Daytime Telephone Number

E-mail Address

Do you authorize the NHTSA to report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, you are NOT providing your name or address to the vehicle manufacturer.
Signature of Owner Date 1-29-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (VIN) as shown on the vehicle or owner's title

J53TX92V824105971

Make

SUZUKI

Model

GRAND VITARA

Model Year

2000

Date Purchased

6/05/00

Dealer's Name and Telephone Number

Be-ta Suzuki

Engine

No. Cylinders

6

Fuel Type

G9S

Original Owner
☒

Dealer's City

State
MASS

Zip Code

Transmission Type

90T0

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4x4

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

1-6-04

Failure Mileage

25000

Failure Speed

15 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM1BABC038)

☒ Original Equipment
☐ Prior Repair

Failure Location: Vernon CT.

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE DRIVER WAS MAKING A LEFT TURN AT A SPEED OF 15 MPH, WHEN ALL OF A SUDDEN THE CONSUMER LOST CONTROL OF THE VEHICLE AND CRASHED INTO A TREE. THE DRIVER STATED THE ~~REAR WINDOW~~ AND THE TIE ROD WERE DEFECTIVE. PROVIDE FURTHER DETAILS. *JB

OTIRE RIGHT THE OTHER GOING LEFT.
JOINT TO RACK AND PINION LOOKED PLASTIC
BUMP OR COLL - VERY-COLD OF A BUMP PIER
TO CRASH CAUSING ONE TIRE END TO RS FAULT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR AUTOBODY & INS TOTALD THE CAR.

I looked at the car the right tie rod end to the steering rack. Pinion it looked that the socket was plastic. The ball came out due to the cold? or after a bump in the road prior to the crash I felt.

At higher speeds I think would have been a worse accident than it was.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, HWY, TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/defects