



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received: 2004 FEB 26 11 9:50
25-JAN-2004

Repository

Reference No. 10053850

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: OCEANSIDE State: CA Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES
In the absence of an answer, we will provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2/11/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of instrument panel on driver's side: 1HNLB2W3[Redacted]
Make: LINCOLN Model Year: 1996
Date Purchased: 03/10/2003 Dealer's Name and Telephone Number: [Redacted]
Engine: No. Cylinders: 8 Fuel Type: GAS
Original Owner: [Redacted] Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: AUTO Antilock Brakes: Cruise Control: Powertrain: AUTO APP5
Vehicle Component Code: 063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02/10/04 Failure Mileage: 64000 Failure Speed: 26
INTAKE MANIFOLD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTMALSABC036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE INTAKE MANIFOLD WHICH OCEAN LEAKING AND FLOODED THE SPARK PLUG WIRES. AS A RESULT THE VEHICLE LOST POWER AND COOLANT WAS EVERYWHERE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. *NM THE COOLANT VAPOR COVERED MY WINDSHIELD AND FOGGED THE WINDSHIELD BLINDING MY VISION (SEE BACK PAGE)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS TRAVELING AT 65-70 MPH ON I-5 (CARLSBAD) WHEN THE INTAKE MANIFOLD BURST BEHIND THE ALTERNATOR, THE COOLANT SPRAYED EVERYWHERE. MY SPARK PLUGS WERE SHORTED OUT AND MY VISION WAS BLOCKED WHEN THE COOLANT COATED MY WINDSHIELD AND FOGGED IT.

I WAS TRYING SEEK HAVEN AT THE RIGHT SIDE OF FWY IN FAST MOVING HEAVY TRAFFIC WITH A CAR THAT HAD NO POWER AND NO FORWARD VISIBILITY. WE WERE VERY SCARED AND NEARLY COLLIDED WITH SEVERAL VEHICLES AS WE MADE OUR WAY OFF FWY.

THE INTAKE MANIFOLD IS THE SAME COMPONENT THAT HAS BEEN CITED "DEFECTIVE" IN THE FORD CROWN VICTORIA, MUSTANG & LINCOLN LIMO. SEE RECALL DATA ON 1996 ATTACH ADDITIONAL SHEETS IF NECESSARY MODELS OF THESE VEHICLES.

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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