



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 2004 APR 20 AM 9:38  
Repository:   
Reference No.: 10055811

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: AKRON State: OH Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 3/1/04

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GNEL3RL3T336229  
Make: CHEVROLET Model: TAHOE Model Year: 1996

Date Purchased: 05/99 Dealer's Name and Telephone Number: Doug CHEVROLET - (330) 644-1500  
Original Owner:  Dealer's City: AKRON State: OH Zip Code: 44312  
Engine: No. Cylinders: V8 Fuel Type: GAS

Transmission Type: AUTOMATIC  Anti-lock Brakes  Powertrain  Cruise Control  
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE  
Multiple Failure: 1

**FAILED COMPONENT(S) / PART(S) INFORMATION**

Incident Date(s): 11/26/03 Failure Mileage: 20000 Failure Speed: 60 mph  
Failure Description: Something electrical

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM15ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the location(s), failure(s), causes, and injuries.)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE WAS PARKED FOR 9 HOURS WITH THE ENGINE OFF BEFORE THE VEHICLE CAUGHT ON FIRE. THE FIRE DEPARTMENT DETERMINED THE FIRE STARTED FROM THE ENGINE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. **THE FIRE DETERMINED THE FIRE STARTED FROM SOMETHING ELECTRICAL WITHIN THE ENGINE COMPARTMENT. A PASSER BY Woke our family, THEN WE WITNESSED THE FIRE WHICH WAS AS TALL AS OUR HOUSE. CHEVROLET RESPONDED TO PHONE CALLS THAT I MADE TO THEM.** OVER →

Warranty: [Redacted] Other: [Redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CHEVROLET basically stated that they would make note of this occurrence. I just don't want this to happen to someone else's 1996 Tahoe especially if it is parked in a garage. I would like the equity that I had in this expensive vehicle all I got back was the vehicle's fair market value. Now I have to start over with a another vehicle. (from insurance)  
To sum up what happened a man woke us in the middle of the night when our Tahoe was just parked in our driveway, totally engulfed in flames.  
THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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and dial toll free at

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