



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2004 MAR 23 PM
23-JAN-2004

Reference No.

10055758

OWNER INFORMATION (Type or Print)

Name

Address

City

CAPITOL HEIGHTS

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 03/01/04

VEHICLE INFORMATION

17 digit vehicle identification number Located at bottom of windshield on driver's side

2C3HE6662V

Make

CHRYSLER

Model

300M

Model Year

2000

Date Purchased

01/12/00

Dealer's Name and Telephone Number

Engine: V6

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

VA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JAN-2004

Failure Mileage

59082

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P235/65R15)

DOT No. (Example: DOTM1ABC035)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

A FIRE STARTED UNDER THE PASSENGER SIDE OF THE VEHICLE WHILE DRIVING AT 40 MPH. THE VEHICLE WAS TAKEN TO THE DEALER. THE CAUSE OF FIRE WAS UNKNOWN. THE MANUFACTURER AGREED TO SHARE HALF OF THE COST TO REPAIR THE SEAT. PLEASE PROVIDE FURTHER INFORMATION. "JB

The heat mechanism in the leather seat burned through seat and through my jacket. To fix the problem the whole seat must be replaced @ a cost of \$600 plus. The failure of the heating mechanism occurred in the back of the

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.