



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

Repository ☐

2004 FEB 19 AM 10:24
23-JAN-2004

Reference No.
10055730

OWNER INFORMATION (Type or Print)

Name

Address

City HANAHAN

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FMCU67E530C14751

Make
FORD

Model
EXPLORER SPORT TRAC

Model Year
2003

Date Purchased

Dealer's Name and Telephone Number
Jones Ford (843) 744-3311

Engine:
No. Cylinders
6

Fuel Type:
Regular gas

Original Owner
☒

Dealer's City
North Charleston

State
SC

Zip Code
29406

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
162600 STRUCTURE: BODY: HATCHBACK/LIFTGATE

Multiple Failures: 1

FAILURE COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
22-JAN-2004

Failure Mileage
10000

Failure Speed
0 mph

Failure Description
Liftgate can fall off

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THAL9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Deaths

None

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

IF THE REMOVABLE LIFTGATE HAS ANY PRESSURE ON THE BOTTOM, IT WILL RELEASE. WHEN IT RELEASES, IT IS HEAVY ENOUGH TO CAUSE HARM OR INJURY TO A PERSON. PLEASE PROVIDE FURTHER DETAILS. *JB

Liftgate is designed for easy removal. on the ^{bottom} right side is a slotted hinge. Unfortunately, if cargo or weight is not fully placed inside bed, it effectively pops the hinge, causing the heavy liftgate to come crashing off. there are cables, however, that eventually catch the liftgate before it hits the ground. But it comes off so quickly, someone's hands could be injured trying to catch it on the bumper.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The irony is that the cables are not easily removed. you have to use an allen wrench. So this, in effect, defeats the purpose of easy removal.