



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

Repository ☐

2004 FEB 24 AM 10:40
22-JAN-2004

Reference No.
10056696

OWNER INFORMATION (Type or Print)

Name

Address

City

CANTON

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1/

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7KF2386

Make

DODGE

Model

RAM 2500

Model Year

1999

Date Purchased

12-4-02

Dealer's Name and Telephone Number

Original Owner

Dealer's City

State

Zip Code

Engine: 5.9L

No. Cylinders

6 Cummins

Fuel Type:

Diesel

6 Turbo Diesel

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

072100 FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

1-22-04

Failure Mileage

110000

Failure Speed

65 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC03B)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE STALLED WHILE DRIVING. CONSUMER STATED THAT THE FUEL PUMP WAS CORRODED, AND REPLACED IT. *AK

I have enclosed a letter, photos & receipt for replacement part

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

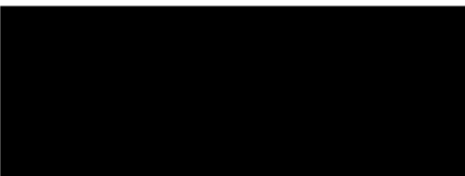
The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

February 2 2004

To whom it may concern,

I believe this is a safety hazard because I was driving my truck on the freeway (I-275 Southbound) in the far right lane when the truck's engine shook harshly and stalled. It was very difficult to steer the vehicle over to the shoulder because I lost power steering and power brakes when the engine stalled. If I had not been driving in the far right lane, I feel it would not have been possible to safely drive the vehicle to the shoulder of the freeway. I had the truck towed to my father's house and discovered the positive wire on the fuel transfer lift pump had corroded and broken off causing the engine to stall. The wires for the fuel transfer lift pump had no protective cover and were exposed to the elements. After I purchased the new fuel pump, I saw that Daimler Chrysler had redesigned the fuel pump to include a plastic protective cover for the wires. I live in Michigan where salt is used on the roads and without a protective cover the wires are more likely to corrode due to exposure to the salt. I believe not having a protective cover for the wires was the only reason the fuel transfer lift pump failed and caused this dangerous situation.

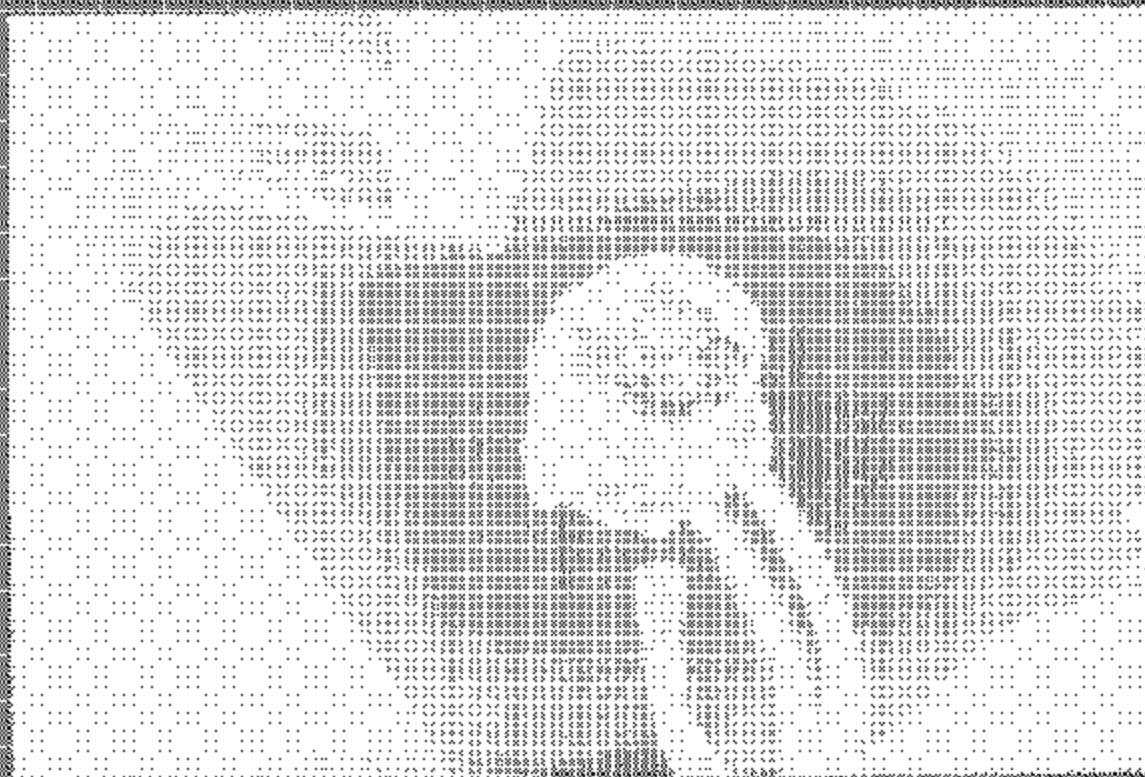
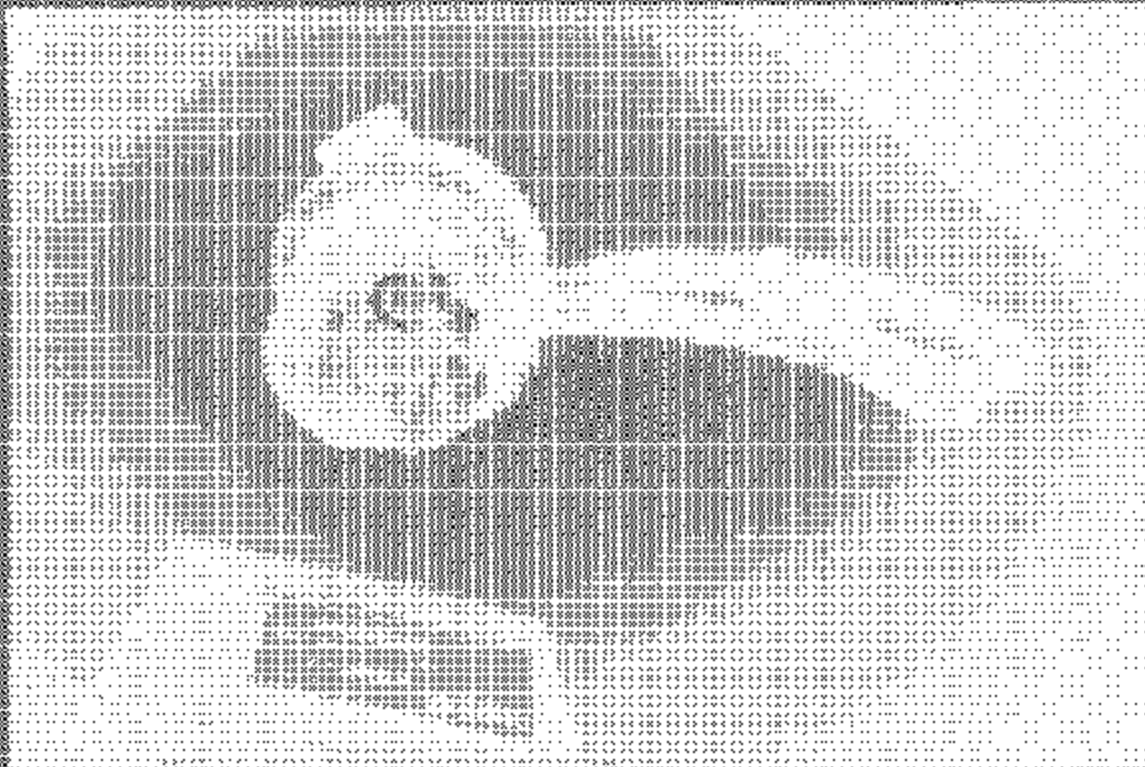
Sincerely,

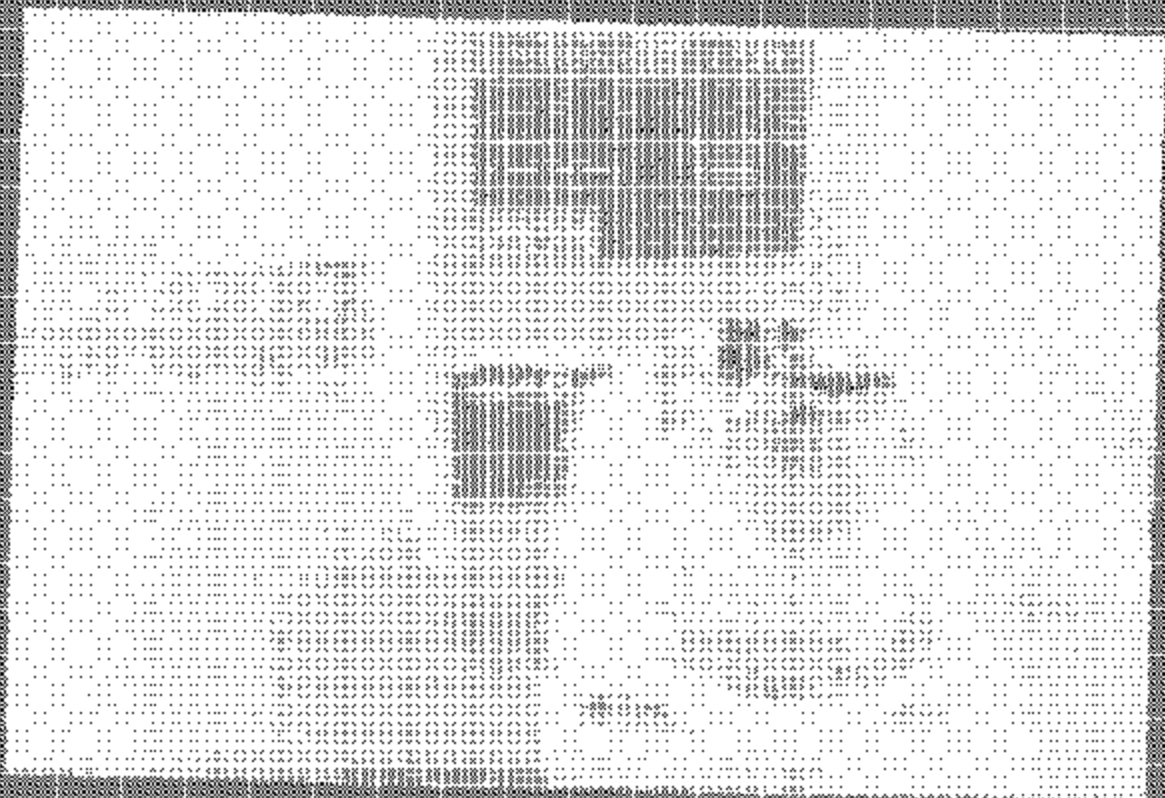
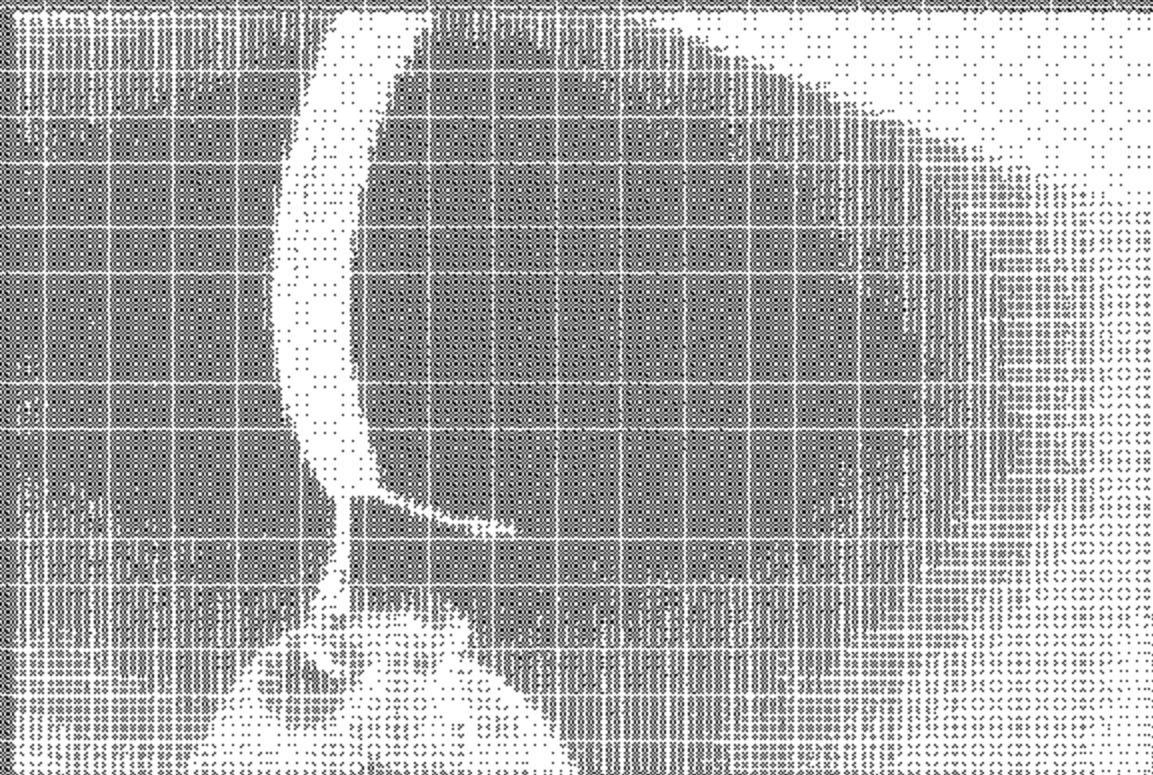


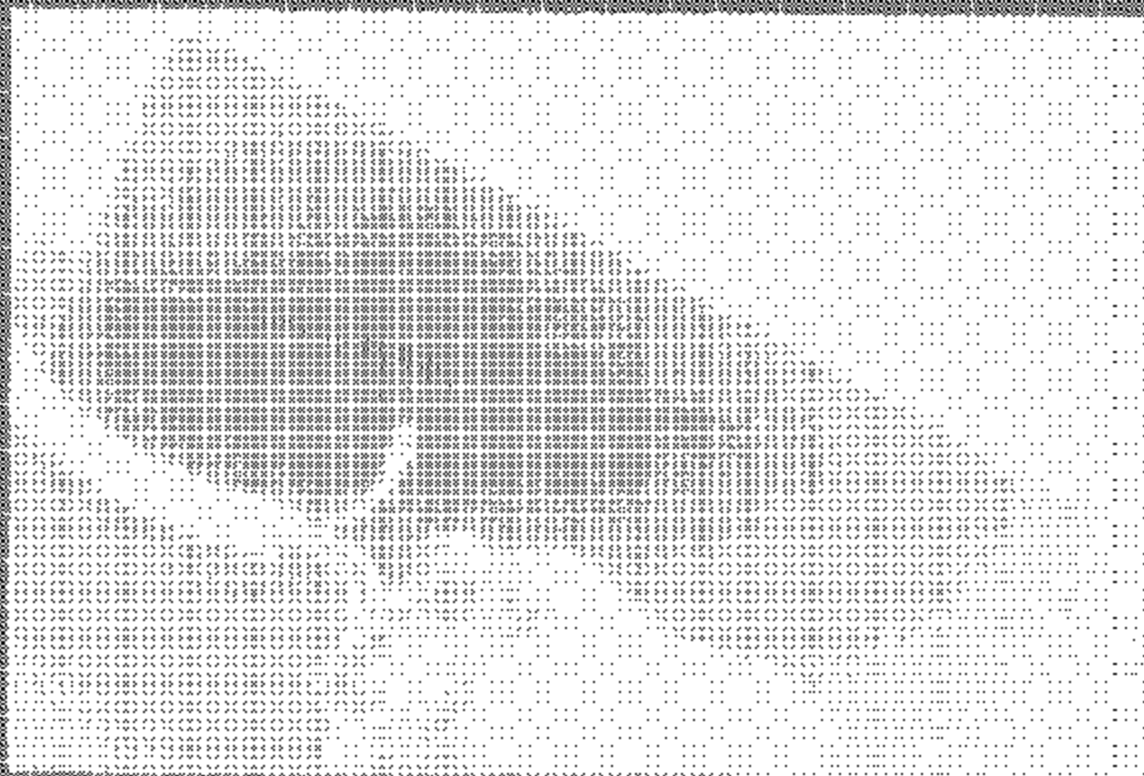
Canton MI

PS

I have enclosed photos of the fuel transfer lift pump and a receipt for the purchase of the replacement pump. I apologize for the poor photography and have kept the old fuel pump if you wish to inspect it.







THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).