



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: 2004 FEB 24 11:00 AM
Repository:
Reference No.: 10055681

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: REVERE State: MA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2.23.04

VEHICLE INFORMATION

17 digit Vehicle Identification Number: 2B-7HB11X3V [Redacted]
Make: DODGE 6cyl 1500 Series Model: RAM VAN made in Ontario Canada Model Year: 1997
Date Purchased: 10V-1999 Dealer's Name and Telephone Number: [Redacted] Engine: No. Cylinders: 6cyl Fuel Type: gas
Original Owner: no Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Transmission Type: auto Antilock Brakes Powertrain: 6cyl x Vehicle Component Code: * Accelerator cable 53031563 B PART not
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 19-JAN-2004 Failure Mileage: 80000 Failure Speed: 65
Accelerator Jammed STUCK CAUSED Fast acceleration of Speed could not control acceleration could not decrease acceleration and increase speed.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P216/66R15): 225-75-15
DOT No. (Example: DOT1ALBABC036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injuries.)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: y

Narrative Description of Incident(s), Crash(es), and Injury(ies): *Changed up front BUMPER + PASSENGER BUMPER*
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; Do, parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 65 MPH ACCELERATOR BECAME STUCK. CONSUMER WAS NOT ABLE TO CONTROL VEHICLE AND IT COLLIDED WITH THE VEHICLE IN FRONT. VEHICLE WAS TAKEN TO THE DEALER, WHO INFORMED THE CONSUMER THAT A NEW ACCELERATOR CABLE WAS NEEDED, BUT NONE WERE AVAILABLE. MANUFACTURER CLAIMED THAT THAT THIS TYPE OF CABLE WAS NO LONGER MANUFACTURED. *AK 3rd NO AFTERMARKET dealer makes the that accelerator cable
The manufacture of this van is DODGE-Chrysler Corp there is approx 20 million ON THE ROAD TODAY 3rd DODGE says they do NOT have to manufacture parts for there vehicles you tell that to the 20 million DRIVERS THAT STILL DRIVE DODGE VANS they have to make this part when no aftermarket co makes them
The dealer told me no aftermarket companies make the accelerator cable either.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DRIVING WEST ON INTERSTATE 90 MASS TURNPIKE going 60-65mph Accelerator cable stuck
 causing VAN to increase speed to 90-95mph while out PUTTING FOOT on Gas pedal. could
 not dislodge Accelerator cable went started through Transmitters up incline was coming
 up onto a track in front of me I JUMP off roading spill landed truck in front of me
 soon changed started up again in neutral engine was racing at 90mph. Had van taken to
 18A DODGE in Medford MA they took the accelerator cable out the service manager told me it
 was sticking. Told me DODGE Chrysler Corp does not make the accelerator cable anymore
 and there is no afterparts maker that makes the accelerator cable either - if a vehicle is registered
 and on the road either the manufacture or a afterparts manufacture has to make the part
 or the manufacture of the vehicle has to make the part this cable is a major part which controls
 acceleration of the vehicle and is a main part causing acceleration which can cause a person
 getting maimed or killed on the road. The 99 Dodge Van 1500 series best should be recalled, not in 2000
 because of a life Accelerator part causing this vehicle should be recalled ATTACH ADDITIONAL SHEETS IF NECESSARY
 is a life worth more than an accelerator cable. The dealership Service Dept put some
 substance on accelerator BUT told me the problem with acceleration could happen again
 and they would not guarantee that it would not.

U.S. Department
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 400 Seventh St., S.W.
 Washington, D.C. 20590

 Official Business
 Penalty for Private Use \$300

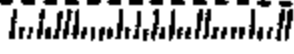


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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20590



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 OR

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and dial toll free at

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