



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2004 FEB 19 AM 10:07
22-JAN-2004

Reference No.
10055678

OWNER INFORMATION (Type or Print)

Name

Address

City

MELBOURNE

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print name or address to the vehicle manufacturer.
Signature of Owner: [Signature] Date: 2/19/04 ☒ YES ☒ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

Make

OLDSMOBILE

Model

SILHOUETTE

Model Year

1997

Date Purchased

4-2000

Dealer's Name and Telephone Number

MURPHY'S OLDS

Engine:

No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

MELBOURNE

State

FL

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

190000 TIRES

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-NOV-2003

Failure Mileage

82000

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

TOYO

Tire Model (Name or Number)

SPECTRUM

Tire Size (Example P215/65R15)

P215/70 R15 97S

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

190000 TIRES

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fatality

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 70 MPH REAR DRIVER'S SIDE TIRE SEPARATED WITHOUT WARNING. *AK THE ONLY REASON I STOPPED WAS BECAUSE I THOUGHT I HIT SOMETHING, I THEN FOUND THE WHOLE MIDDLE RUBBER OF THE TIRE WRAPPED AROUND THE AXLE, AFTER ABOUT A HOUR ON THE HWY. REMOVING IT I DROVE ON THE SHOULDER OF THE ROAD ABOUT 10 MPH SO THE TIRE WOULD NOT BLOW AS I WAS ABOUT 4 MILES FROM A EXIT. I FOUND A GAS STATION THAT HAD A USED TIRE TO FIT AN WAS CHARGED 52.99. THE FOLLOWING MORNING I CALLED THE MPG, WHO ASKED ME TO SEND THEM THE TIRE. I THEN WENT TO SEARS AND WAS TOLD THE TIRE ON THE OTHER SIDE WAS ALSO GOING TO SEPARATE. THE GARAGE AND SEARS BOTH TOLD ME A TIRE SHOULD NOT SEPARATE LIKE THAT. EVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TWO NEW TIRES AT SEARS ~~ROEBUCK~~ AND THE USED TIRE AT THE SERVICE STATION COST ME 214.92. I HAD FAMILY IN THE CAR AT THE TIME AND IF I DID NOT STOP WHEN I DID THE TIRE WOULD HAVE BLOWN AT 70 MPH. I SENT TOYO TIRES A COPY OF MY USED TIRE & NEW TIRE AND THEY SENT ME A CHECK FOR 16.24 WHICH IS UNACCEPTABLE. THEY SHOULD AT LEAST PAY ME FOR THE USED TIRE AND 1 NEW TIRE.

TOYO TIRES

6261 KATELLA AVE, SUITE 20

CYPRUS, CA. 90630

1-800-942-8696

MAT REFERENCE 38306

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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