



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received
2004 FEB 19 AM 10:22
22-JAN-2004

Repository
Reference No.
10055628

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: BAKERSFIELD State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification No. (VIN) located at bottom of windshield on driver's side: 1B4HR28Z8YF226932
Make: DODGE Model: DURANGO Model Year: 2000
Date Purchased: 7-24-00 Dealer's Name and Telephone Number: 661-763-1123 San Joaquin Chrysler Jeep Dodge
Original Owner: Dealer's City: Taft State: CA Zip Code: 92268
Transmission Type: Antilock Brakes Powertrain: Vehicle Component Code: 141000 AIR BAGS: FRONTAL
 Cruise Control Multiple Failure: + 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 09-NOV-2003 Failure Mileage: Failure Speed: 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM13ABC096) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 45 MPH AND WITHOUT WARNING VEHICLE IN FRONT OF CONSUMER'S VEHICLE CAME TO A COMPLETE STOP, CAUSING A REAR END COLLISION. UPON IMPACT, BOTH FRONTAL AIR BAGS DID NOT DEPLOY. CONSUMER HAD VEHICLE TOWED TO THE DEALER. *AK
while driving on Nov. 7, 2003 my husband was involved in a ~~rear~~ head on collision. He fell asleep and drifted into the oncoming traffic. He was doing about 45mph and the semi truck was doing about 35mph when they hit. He had on his seatbelt - but the air bags did not deploy.

This wreck was in 2001.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.