



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received
2004 FEB 26 AM 9:35
21-JAN-2004

Repository ☐

Reference No.
10055619

OWNER INFORMATION (Type or Print)

Name
Address
City MILLBRAE State CA Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☐ NO Date 2/6/04

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)
1GCHK29U61E139620
Make CHEVROLET Model SILVERADO Model Year 2001
Date Purchased Dealer's Name and Telephone Number ANDERSON CHEV
Original Owner Dealer's City Brea City State CA Zip Code 92603
Transmission Type ☒ Automatic Brakes ☒ Cruise Control Powertrain 4X4
Vehicle Component Code 033000 SERVICE BRAKES, HYDRAULIC:POWER ASSIST
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21 JAN 2004
Failure Mileage 35,000
Failure Speed Under 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM16AB0036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 35 MPH ON A HILL DRIVER APPLIED THE BRAKES AND THEY DID NOT OPERATE PROPERLY. WHEN BACKING OUT STEERING WHEEL DID NOT MOVE. CONSUMER HAD VEHICLE TOWED TO THE DEALER FOR ANALYSIS, AND MECHANIC REPLACED THE POWER BOOSTER. *AK

coming to a stop (on a hill)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**