



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2004 MAR -2
20-JAN-2004

Repository ☐

Reference No.
10055345

OWNER INFORMATION (Type or Print)

Name

Address

City

DAYTONA BEACH

State

FL

Zip

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the me
In the absence of an authorization, NHTSA WILL NOT provide you
Signature of Owner

of your vehicle? ☐ YES ☒ NO
address to the vehicle manufacturer.

Date 2/12/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number

1G8KD54V2Y

Model

Model

DEVILLE

Model Year

2000

Date Purchased

Dealer Name and Telephone Number

Original Owner

☒

Dealer's City

Powertrain

Engine

No. Cylinders

8

Fuel Type

Gas-Air

Transmission Type

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4.6 Liter V8 MPI

Vehicle Component Code

081000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Failure Mileage

23000

Failure Speed

70

ON SUPER HIGHWAY - HEAVY TRAFFIC ENGINE
SHUT OFF NO POWER STEERING, BRAKES - JUST ABLE TO
GET THE CAR OUT OF TRAFFIC. Happened 2 TIMES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if not, why not).

WHILE DRIVING AT 70 MPH, THE VEHICLE CAME TO A COMPLETE STOP ON THE HIGHWAY. WHEN THIS HAPPENED CONSUMER LOST POWER
STEERING, POWER BRAKES, AND THE TRANSMISSION WENT AWAY. DEALER INFORMED THE CONSUMER THAT THE CRANK SHAFT
POSITION SENSOR WAS THE PROBLEM, AND HAD BEEN REPLACED THREE TIMES. *AK

At high Speed driving on trips to Daytona Beach from Illinois and
from Daytona to Houston The Engine just stops - no warning
and I am barely able to steer the car out of H.S. traffic, I
less strong or smaller person would not be able to control car.
There were 2 sensors built in car - then both replaced twice again

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

There should be some kind of back up or double
motor sensors. - I could have been killed both Times.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Also in May 2, 2000 about the knee bolster
below steering wheel fell out onto my legs - frightening
and could have caused an accident - Found tiny plastic
clips that held it in place were generally poor and
smooth broken - problem needs to be checked on other cars.

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US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
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ON

DASH2DOT

and dial ton free at

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DOT Auto Safety Hotline
(DASH) & DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**