



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100151

Date Received: FEB 12 11 10: 22  
Repository:   
Reference No.: 10055304

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: LITTLETON State: CO Zip Code: [REDACTED]  
Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] Email Address: [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle?  
In the absence of an authorized signature, you are authorizing NHTSA to use your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 2/4/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7HG2AZ0YS664015  
Make: DODGE Model: DAKOTA QUAD CAB Model Year: 2000  
Date Purchased: 3/2000 Dealer's Name and Telephone Number: Lincoln Dodge  
Original Owner:  Dealer's City: LINCOLN State: NE Zip Code: [REDACTED]  
Engine: 5.9 V8 Fuel Type: Premium Gas  
Transmission Type: AUTOMATIC  
 Antilock Brakes  Powertrain  
 Cruise Control  
Vehicle Component Code: (02152) SUSPENSION;FRONT;CONTROL ARM;UPPER BALL JOINT  
Multiple Failures: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 14-JAN-2004 Failure Mileage: 69000 Failure Speed: 15MPH  
Left upper ball joint  
Rt upper is about to break.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTMALSABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**  
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: none Number of Deaths: none Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE DRIVER'S SIDE WHEEL FELL OFF. THE VEHICLE WAS TOWED TO THE DEALER WHO DETERMINED THAT THE UPPER BALL JOINTS BROKE OFF. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. \*NM  
after talking to Chrysler and the Dodge dealer I have come to find out that this has been a problem, the dealer told me they are even changing these ball joints with less than 37,000 miles on them. the Dodge Dakotas the dealer also told me they have over 1,000 of these ball joints on back order.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.  
The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I have reported this to Chrysler and asked that they fix this problem  
I reported it to Sonya ph# 1-800-992-1997 option #5 she gave me Ref # [REDACTED]

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My wife was driving to the grocery store in our neighborhood when she was still in the neighborhood going in a straight line but upper ball joint separated causing left wheel to fall off. It was dark outside and she thought that someone had run out in front of the truck and she had hit someone without her seeing them, she was very upset! The truck at the time was only going about 15 MPH. Taking to the dealer they told me that the right side is about to break off the truck has only 69,000 miles on it. This could have been disastrous if the truck had been going any faster!!



ATTACH ADDITIONAL LABELS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4230

DOT Auto Safety Hotline (DASH) 2 DOT



US Department of Transportation  
National Highway Traffic Safety Administration  
http://www.safercar.gov/odot