

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY - 100161 Date Received: APR 30 2004 Repository: ☐ Reference No.: 10055241	
OWNER INFORMATION (Type or Print)					
Name: [REDACTED]		Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
Address: [REDACTED]		Evening Telephone Number: [REDACTED]			
City: SOUTHERN PINES		State: NC		Zip Code: [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an address to the vehicle manufacturer, Signature of Owner: [REDACTED] Date: 03/25/04					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 3B7KF23D5VG773700		Make: DODGE		Model: RAM 2500	
Date Purchased:		Dealer's Name and Telephone Number: McBrayer's Dodge Chrysler 910 944 9300		Engine: Cummins No. Cylinders: Deisel	
Original Owner: ☒		Dealer's City:		Fuel Type: Diesel	
Transmission Type: AUTOMATIC		Powertrain:		Vehicle Component Code: 021520 SUSPENSION FRONT CONTROL ARM UPPER BALL JOINT	
Air Brake: ☐		Multiple Failure: 1			
VEHICLE COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s):		Failure Mileage: 70000		Failure Description:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM15ABC036):		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident's failure, crash(es), and injury(s).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured:	
				Number of Deaths:	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(s). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).					
WHILE GETTING THE BRAKES CHECKED THE DEALER'S MECHANIC INDICATED THAT THE RIGHT FRONT LOWER AND UPPER BALL JOINTS WERE LOOSE AND REPLACED THEM. PLEASE PROVIDE FURTHER DETAILS. *NM					
I'm reporting this because of the CBS investigation into the Durango - I think these trucks need to be included in investigation					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-595) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					