



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2004 FEB 17
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

PH 42 JAN 04

Reference No.

10054211

OWNER INFORMATION (Type or Print)

Name

Address

City

LONG BEACH

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FTSW31F52MA04251

Make

FORD

Model

F350

Model Year

2002

Date Purchased

Oct 25/2001

Dealer's Name and Telephone Number

Hemborg Ford (909) 737-6151

Engine:

No. Cylinders B

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

Norco

State

CA

Zip Code

92860

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain 4-wheel DR

1 TON TRUCK

Vehicle Component Code 106000 POWER TRAIN/DRIVE ASSEMBLY (ATTENTION)

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

31-DEC-2003

Failure Mileage

42000

Failure Speed

55

Area at top Exploded with
Fire at Top under Driver Side & Middle Section

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), complaint(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 55 MPH DOWN A HIGH WAY, THE CONSUMER HEARD A LOUD EXPLOSION, AT FIRST THE CONSUMER THOUGHT THERE WAS A TIRE BLOW OUT. WHEN THE VEHICLE WAS EXAMINED THE CONSUMER SAW THE AXLE HAD EXPLODED AND WAS ON FIRE. THERE WERE NO INJURIES IN THIS INCIDENT. THE MANUFACTURER AND THE DEALER ARE AWARE OF THE PROBLEM. *38

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-570) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Special Note: If I DID Not have a Large
 ① Fire - Extinguisher in the Truck it would HAVE
 been a problem Up Since we were about 7-8 miles
 from ANY TOWN!

② I think I was WAY overcharged for the Repair
 Work on the Truck \$4,207.92

③ Again charged 9.00 for a Car Rental 21 Days - 3 Over
 charged

U.S. Department
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National Highway
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 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20580

Happy Holidays
 From the
 U.S. Postal Service!

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

**VEHICLE
 OWNER'S
 QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4238

DOT Auto Safety Hotline
 (DASH) & DOT



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 http://www.dhs.gov/ncs

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**