



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received 104 JAN 17

Reference No. 10054086

14-JAN-2004

Reference No.
10054086

OWNER INFORMATION (Type or Print)

Name

Address

City

WEATHERFORD

State

TX

Zip Code

Daytime Telephone Number

Evening Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/17/04

VEHICLE INFORMATION

17 digit Vehicle Identifier

PLEASE PROVIDE

1G3W452M7S

LSMOBILE

Model

CUTLASS SUPREME

Model Year

1995

Date Purchased

9-96

Dealer's Name and Telephone Number

Larry's Chev 817-594-9774

Engine:

No. Cylinders

Fuel Type:

G

Original Owner

☒

Dealer's City

Weatherford

State

TX

Zip Code

6

Transmission Type

A

☐ Antilock Brakes

☒ Cruise Control

Powertrain

V-6 MTE

Vehicle Component Code

015000 STEERING:HYDRAULIC POWER ASSIST SYSTEM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-AUG-2003

Failure Mileage
30000

Failure Speed
5 MPH

Problem exist at all speeds.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED AND WHEN TURNING CORNERS POWER STEERING FAILED, AND CONSUMER HAD TO STRUGGLE TO STEER THE VEHICLE. AFTER THE TURN WAS MADE, A FEW SECONDS LATER, POWER STEERING RESUMED. DEALER FIXED THE PROBLEM ONCE, BUT THE PROBLEM RECURRED. *AK

I believe The Problem could be with notified of in the steering rack instead of the Power steering.
Note GM has recalled 96 + above Models with it appears have same Problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.