



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100161

Date Received  
FEB 19 AM 10:23  
14-JAN-2004

Repository ☐  
Reference No.  
10054087

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City EL DORADO HILLS State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
19UYA2242VL008099 Make ACURA Model 3.0CL Model Year 1997

Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number \_\_\_\_\_  
Original Owner ☐ Dealer's City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Engine: No. Cylinders 6 Fuel Type: \_\_\_\_\_

Transmission Type ☐ Antilock Brakes Powertrain  
AUTOMATIC ☐ Cruise Control Vehicle Component Code  
141000 AIR BAGS:FRONTAL  
Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Jan 2004 Failure Mileage 58000 Failure Speed \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/85R15)  
DOT No. (Example: DOTM18AB0036) ☐ Original Equipment ☐ Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police \_\_\_\_\_  
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

AIR BAG INDICATOR LIGHT ILLUMINATED TWICE. THE FIRST TIME, DEALER FOUND NO PROBLEM, AND RESET THE INDICATOR LIGHT. THE SECOND TIME, ANOTHER DEALER FOUND THAT THE PASSENGER'S SIDE AIR BAG WAS DEFECTIVE, AND HAD TO BE REPLACED. \*AK

Both dealers reported same computer code when a check of the safety restraint system was made after SRS indicator light stayed activated. One dealer reported no problem with the Air bag. However, the second dealer contacted when the SRS light came back on reported a defective Air bag. Although only about 6 months between SRS light activations, my son drove the car from San Diego to Sacramento because I was led to believe Air Bag was okay. How many vehicles with 58,000 miles needs to have an air bag replaced? I have seen several reports

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

of the same SRS light activation on your website. I believe this is a huge safety issue - especially since both dealers advice was in conflict. In my case Acura paid half because the vehicles mileage was so low. I believe Acura should have stood fully behind replacing the Air Bag. How many people are driving around with dealers resetting their SRS light not knowing of the potential danger? Any possible defect involving the safety restraint system needs to be acted upon in a responsible manner. We are not talking about a mechanical defect, but a device which could directly save a life.

I would like to be notified of the action you will be taking as a result of this notice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**VEHICLE  
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**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
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ON

**DASH2DOT**

and dial toll free at

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**1-888-327-4238**

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(DASH) 2 DOT



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