



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2004 FEB 19 AM 10:24

14-JAN-2004

Repository ☐

Reference No.
10054002

OWNER INFORMATION (Type or Print)

Name

Address

City REDMOND

State OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK13R8XJ364372

Make

CHEVROLET

Model

TAHOE

Model Year

1999

Date Purchased

7-31-98

Dealer's Name and Telephone Number

Dave Hamilton Chev. 541.548.1064

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Redmond

State

OR

Zip Code

97756

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Vehicle Component Code

130200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-JUN-2003

Failure Mileage

71000

Failure Speed

35-55 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN DRIVING IN THE RAIN WINDSHIELD WIPERS FAILED, CAUSING THE DRIVER TO PULL OFF THE ROAD. CONSUMER CONTACTED THE DEALERSHIP, BUT PROBLEM STILL OCCURS - 44K.

Several incidents. one incident during heavy snow fall. Wipers quit for several seconds & restarted.
on 11-3-04 dealer replaced "wiper module"
Dealer told me this has been a problem with other Tahoe's and Suburbans. Dealer kept old part

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer...