



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2004 APR 20 AM 10:28
15 JAN 2004

Repository ☐

Reference No.
10063978

OWNER INFORMATION (Type or Print)

Name

Address

City PORT ORANGE

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1ND52T5W8254886

Make

CHEVROLET

Model

MALIBU

Model Year

1998

Date Purchased
12-AUG-01

Dealer's Name and Telephone Number

Sunrise Auto Dealer (386) 254 8441

Engine:

No: Cylinders

4

Fuel Type:

Unleaded

Original Owner

Dealer's City

Holly Hill

State

FL

Zip Code

32117

Transmission Type

☒ Antilock Brakes

☐ Cruise Control

Powertrain

expired

Vehicle Component Code

081200 FUEL SYSTEM, OTHER: STORAGE: FUEL GAUGE SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-Aug-01

Failure Mileage

Failure Speed

I had taken it to Sunrise three times for them to fix it.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P21 5/85R15)

DOT No. (Example: DOTMA16ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(s).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

- 1) GAS GAUGE WORKS IN REVERSE. WHEN THE GAS TANK IS FULL THE GAS GAUGE READS EMPTY, AND WHEN GAS TANK IS EMPTY GAS GAUGE READS FULL. *AK
- 2) Steering wheel makes noise when I turn left or right
- 3) A/C light does not stay on. Blows hot air when A/C button cuts off
- 4) Key comes out of ignition. Does not stay in. Car still drives without it
- 5) Have to replace bridges at least twice a year
- 6) Antenna doesn't pick up adequate number of stations
- 7) Gas efficiency has decreased from 380 to 250 to refill car.
- 8) When replacing 2 batteries the gas gauge does not work
- 9) Condensation acts in rear lights, causing lights to burn out

Turn Over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When calling GM customer service they stated they could not do anything because car was out of warranty. I spoke with Matthew Parks (866 942 4368 x48056).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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(DASH) 2 DOT



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