



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received
2004 FEB 24 AM 10:26
13-JAN-2004

Repository ☐
Reference No.
10053961

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SEATTLE State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2-19-04

NO *Failure*
me they should
know

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side [REDACTED]
Make VOLVO Model 960 Model Year 1995

Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED]
Original Owner ☒ Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]

Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain [REDACTED]
Vehicle Component Code
192000 TIRES:SIDEWALL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) [REDACTED] Failure Mileage 99200 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make PIRELLI Tire Model (Name or Number) PIRELLI Tire Size (Example P215/85R15) P205/55R-16
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☒ Prior Repair ☒ Failure Location: SIDEWALL
Tire Component Code 192000 TIRES:SIDEWALL Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

CONSUMER DISCOVERED A 4 INCH GASH ON INNER SIDEWALL OF PIRELLI TIRE. TIRE SIZE P205/55R16, *AK **GRAVE DANGER -**
Side wall of tire came apart - I think the tire was no good - It's purchased on 6-26-02 mileage at that time on car 86,400. Mileage when the tire failed was 99,200. There was no accident or loss & the tire was replaced. But there was no explanation as to why it came apart - !! over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The tire was on purpose, slashed - damage was on the INSIDE sidewall. I did not run over anything - The tire would not hold air and the rubber part had separated from the steel banding. I feel the tire was not properly made and my life could easily have been put at grave risk -

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.gov/defects