



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

2004 FEB 26 AM 9:49
12-JAN-2004

Repository

Reference No.
10053781

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City JERUSALEM State OH Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2/10/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B7BG 22N3Y S534236
Make DODGE Model DAKOTA Model Year 2000
Date Purchased JAN 2003 Dealer's Name and Telephone Number (USED) POAN Ford 740-782-1965 Engine: No. Cylinders 8 Fuel Type: 87
Original Owner Dealer's City MORRISTOWN, NJ State OH Zip Code 43759
Transmission Type AUTO Antilock Brakes Cruise Control Powertrain 4x4
Vehicle Component Code 021540 SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT
Multiple Failure: 1 ALL 4 BALL JOINTS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 1-09-04 Failure Mileage 63,505 Failure Speed ALL 4 BALL JOINT WORN OUT.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTN1A9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

UPON SERVICING THE VEHICLE TECHNICIAN INSPECTED BALL JOINTS AND NOTICED ALL FOUR BALL JOINTS WERE WORN OUT, AND NEEDED TO BE REPLACED. *AK
I TOOK TRUCK TO INDEPENDENT MECHANIC AFTER NOTICING FRONT TIRES WERE WORN ON THE INSIDE AND HEARING A CRACKING SOUND IN FRONT END. HE SAID BALL JOINTS WERE BAD AND HE DIDN'T HAVE PROPER TOOLS TO CHANGE THEM! I THEN TOOK TRUCK TO DODGE DEALERSHIP AND THEY VERIFIED THEY WERE ALL BAD AND HAD TO REPLACE ALL 4 BALL JOINTS. THEY TOLD ME IF THERE WAS A RECALL I WOULD GET REIMBURSED! \$729.55

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THEY ALSO SAID THEY HAVE HAD TO REPLACE BALL JOINTS ON OTHER DODGE VEHICLES WITH A LOT LESS MILES ON THEM AND THEY'VE HEARD NOTHING FROM CHRYSLER CORPORATION! (Attached is copy of Bill I Paid.) (over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I ALSO ASKED IF I SHOULD KEEP OLD BALL JOINTS AND THEY SAID NO ALL I NEED IS REPAIR INVOICE.

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 72175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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http://www.nhtsa.gov

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**