



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

9 PM 12:34
09-JAN-2004

Reference No.
10053713

OWNER INFORMATION (Type or Print)

Name

Address

City

PIKESVILLE

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, DOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/24/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
FILL IN

1B4G954RXT8122225

Make
DODGE

Model GRAND
CARAVAN LE

Model Year
1996

Date Purchased
JULY 98

Dealer's Name and Telephone Number
ANTWERPEN DODGE 410-922-0700

Engine:
No. Cylinders

6

Fuel Type:
UNLEADED
REGULAR

Original Owner
☐

Dealer's City
RANDALLSTOWN

State
MD

Zip Code
21133

Transmission Type
Automatic

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code

121000 EXTERIOR LIGHTING: HEADLIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-OCT-2003

Failure Mileage
~ 90,000

Failure Speed
N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED WHEN DRIVING AT NIGHT IT WAS VERY DIFFICULT TO SEE THE ROAD. ~~MECHANIC~~ INFORMED CONSUMER THAT THE HEADLIGHTS WERE OUT PROBABLY TAK

SERVICE WRITER

PLASTIC ON THE OUTSIDE OF THE HEADLIGHT COULDED OVER DUE TO THE HEAT OF THE HEADLIGHTS. I LOOKED AT ALL OF CARS VANS WHEN I NOTICED MY HEADLIGHTS GROWING DIMMER & THE ONLY VEHICLES I NOTICED WITH CLOUDY HEADLIGHTS WERE DODGE & CHRYSLER VEHICLES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.