

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1367	
		Date Received JAN 9: 49 18 JAN 2004	Repository ☐ Reference No. 10063688
OWNER INFORMATION (Type or Print) Name _____ Address _____ City NEWTOWN State PA Zip Code _____		Destination Telephone Number _____ E-mail Address _____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date 1/20/04			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4G4BF31 _____ 1N4GW48531 _____		Make JEEP	Model GRAND CHEROKEE
Date Purchased 4/01	Dealer's Name and Telephone Number McCafferty Jeep		Model Year 2001
Original Owner ☐	Dealer's City Langhorne	State PA	Zip Code 19047
Transmission Type AUTOMATIC	☐ Antilock Brakes ☐ Cruise Control	Engine: No. Cylinders _____	
Powertrain _____		Fuel Type: _____	
Vehicle Component Code 013000 STEERING:GEAR BOX (OTHER THAN RACK AND PINION)			
Multiple Failure: 1			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s) 03-JAN-2004	Failure Mileage 52000	Failure Speed 5 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make _____	Tire Model (Name or Number) _____		Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM48ABC036) _____	☐ Original Equipment ☐ Prior Repair		Failure Location: _____
Tire Component Code _____			Tire Failure Type _____
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: _____	Date Manufactured: _____		Model No./Name: _____
Seat Type: _____		Installation System: _____	
Child Seat Component Code: _____		Failed Part: _____	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Deaths _____
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). <i>LEFT</i>			
STEERING WHEEL MALFUNCTIONED UPON MAKING A RIGHT TURN. AS A RESULT, STEERING BECAME DIFFICULT. STEERING GEAR ASSEMBLY RECALL 01V007000 WAS ISSUED; HOWEVER, THIS VEHICLE WAS NOT INCLUDED DUE TO VIN. *AK			
<i>The vehicle has the exact defect included in the recall. When the mechanic at Savage Automotives began repair, he found the recall notice. The Jeep (McCafferty) dealership was contacted and refused to honor the recall. Fees for repair were \$59.65 (enclosed)</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

01V007000: STERRING GEAR ASSEMBLY

Article Text

2001 Jeep Grand Cherokee

For SAVAGE AUTOMOTIVE TECHNOLOGIES 5700 FRANKFORD AVE. PHILA. PA. 19138

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Sunday, January 04, 2004 10:20AM

ARTICLE BEGINNING

NHTSA RECALL BULLETIN

Model(s):	2001 Jeep Grand Cherokee
Campaign No:	01V007000
Mfg. Campaign No:	
Number of Affected Vehicles:	636
Beginning Date of Manufacture:	2000 NOV
Ending Date of Manufacture:	2000 DEC

VEHICLE DESCRIPTION

Sport utility vehicles.

DESCRIPTION OF DEFECT

An internal nut in the steering gear assembly could loosen and cause the steering gear to lock up.

CONSEQUENCE OF DEFECT

This could reduce steering control, increasing the risk of a crash.

CORRECTIVE ACTION

Dealers will replace the steering gear assembly.

OWNER NOTIFICATION

Owner notification began December 27, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact DaimlerChrysler at 1-800-992-1997. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-dash-2-dot (1-888-327-4236).

ADDITIONAL INFORMATION

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**