U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2004 FEB 16 PM 1:44

FOR AGENCY USE ONLY 1368

Date Received	Repository ☐
08-JAN-2004	Reference No. 10053866

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number [redacted]	
City ARVIN	State CA	Zip Code [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2G [redacted]	CHEVROLET	PICKUP TRUCK	1993

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type:
	3-way Chevrolet				unleaded
Original Owner ☐	Dealer's City Bakersfield	State CA	Zip Code		

Transmission Type	☒ Antilock Brakes ☐ Cruise Control	Powertrain	Vehicle Component Code 221200 SEATS:FRONT ASSEMBLY:RECLINER
			Multiple Failure: 2 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
~~15-DEC-2003~~ 1-Jan-2004	80000		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMA19ABC0396)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AFTER ACCELERATING FROM A STOP DRIVER'S SEAT RECLINED BACKWARDS, CAUSING A DISTRACTION TO THE CONSUMER'S VIEW. THE DEALERSHIPS MECHANIC WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM.*AK the first, second, or third time. Repairs were made the fourth time at a cost of $100.27.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

[redacted]

Service Dept

Mon (8th) 7/31 9:30

Chevrolet Motor Division
General Motors Corporation

CHEVROLET

94-C-62

[redacted]

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1993-94 C/K extended cab trucks equipped with front high-back bucket seats or 60/40 split bench seats. These seats may have the seat recliner to seat frame attaching bolts loosen, fatigue, and fracture, allowing the seat back to suddenly recline. If this was to occur on the driver's seat, this could lead to sudden loss of vehicle control and crash without prior warning. The loosening of the bolts can be attributed to foam and/or fabric sandwiched between the recliner assembly and the seat frame that can cause the joint to relax or by inadequate bolt torque during manufacture of the seat. Additionally, on some seats having the EZ Entry feature, even without foam and/or fabric sandwiched in the joint, bolts torqued to proper specification can loosen from normal service loads created during the actuation of the EZ Entry feature.

WHAT WE WILL DO

To correct this condition, your dealer will remove all foam and/or fabric sandwiched between the recliner assembly and the seat frame, install washers between the seat recliner and the seat frame at each attachment point, and install new attaching bolts torqued to a higher specification. This service will be performed for you at no charge.

WHAT YOU SHOULD DO

Please contact your Chevrolet dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this service correction is approximately 40 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

The enclosed owner reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage paid reply card and returning it to us.

Your Chevrolet dealer is best equipped to provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within five (5) days, we recommend you contact the Chevrolet Customer Assistance Center by calling 1-800-222-1020.

After contacting your dealer and the Customer Assistance Center, if you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call 1-800-424-9393 (Washington D.C. residents use 202-366-0123).

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Chevrolet Motor Division
GENERAL MOTORS CORPORATION

Enclosure

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).