



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received **FEB 19**
08-JAN-2004

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City **MARSTONS MILLS** State **MA** Zip Code **02648**

Daytime Telephone Number [Redacted] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, NHTSA will provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date **01/18/04**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B7-GLZZN5YS-653613

Make **DODGE** Model **DAKOTA** Model Year **2000**

Date Purchased **12/99** Dealer's Name and Telephone Number **CENTRAL CAR DEALERSHIP 508-735-2424** Engine: **V8** Fuel Type: **GAS**
Original Owner Dealer's City **RYANNA MA-02601** State **MA** Zip Code **02601** No. Cylinders **4.7L**

Transmission Type **S MANUAL** Antilock Brakes Cruise Control
Powertrain **V8, 4.7, 5 SP MANUAL 3.0Z REAR** Vehicle Component Code **021510 SUSPENSION: FRONT: CONTROL ARM: UPPER ARM**
Multiple Failure: **2**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **16 FEB 2004** Failure Mileage **74000** Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R16)
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Data Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

UPPER AND LOWER CONTROL ARMS FAILED. THE PARTS WERE REPLACED TWICE. HOWEVER, THE PROBLEM STILL EXISTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY.**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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- At 15,000 miles:
Replaced upper and lower control arms and upper and lower ball joints on right and left sides at Central Cape Dodge in Hyannis, Ma
- At 60,000 miles:
Replaced upper and lower control arms and upper and lower ball joints on the right side, and tie rod (outer) on the left side.
- These two services are "SAFETY RELATED" and it was performed at the Dealer's Shop.
- The 15,000 miles service was done at Central Cape Dodge in Hyannis, Ma - ~~508-7758424~~
phone - 508-7758424.

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- The 60,000 miles service was done at O'HARA CHRYSLER DODGE SEEP, phone - 5084579300.

- As of today, 75,000 miles, Dealers are not able to "duplicate" symptoms of worn left side ball joints.

- May have more issues if dealer (Cape Cod Chrysler), do not fix my gear box (all ready fixed, but still very noisy), and front hub and wheel bearings. This is part of the "PUNCH LIST" at the end of the 75,000 miles warranty.

(If interested, check Dakora.com on the forum section. Ball joints is a major problem.)