



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
(INTERNET: www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 252

Date Received

Repository ☐

2004 FEB 10 PM 1:25
07-JAN-2004

Reference No.
10053624

OWNER INFORMATION (Type or Print)

Name

Address

City

FERRIDAY

State

LA

Zip Code

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of your signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

CHEVROLET

Model

MALIBU

Model Year

2000

1G1NE5255Y

Date Purchased

3/19/00

Dealer's Name and Telephone Number

WALLER/Singer Chev.

800-435-7007

Engine:

No. Cylinders

6

Fuel Type:

unleaded

Original Owner

☒

Dealer's City

WINNABO

State

LA

Zip Code

71295

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

126100 EXTERIOR LIGHTING:TURN SIGNAL:FLASHER UNIT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-JAN-2004

Failure Mileage

60,000

Failure Speed

ALL
Speeds

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING TURN SIGNAL AND FLASHER CAME ON AND OFF. THIS CAUSED THE BATTERY TO RUN DOWN, AND VEHICLE TO STALL. DRIVER HAD VEHICLE TOWED TO DEALER FOR ANALYSIS, AND MECHANIC NOTICED THAT WIRES NEEDED TO BE REPLACED. ~~WHILE~~ *While driving and/or attempting to use the turn signals, a short in the flasher switch makes the turn signals inoperative and all electrical components go haywire (ex. gauges fail, radio cuts off, AC fan stops) and the engine cuts off. Pressing the flasher switch repeatedly will make the electrical system go back to work temporarily. Mechanics have worked on the vehicle and replaced the fuel pump so that the car does not cut off anymore. They have identified a problem in the flasher switch but it has not been replaced.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We still have failing turn signals and a safety problem. Whether or not this short caused the car prop to fail has not been determined. Chevrolet was contacted (Case # [redacted] and a recall on this switch is to start later in 2004. BUT, our car is not included in this recall. Two friends of ours, Jean Blount and Heather Most, both have Malibu's, and both have the same problem. Most someone be killed or injured before anything is done? Thanks! [redacted]

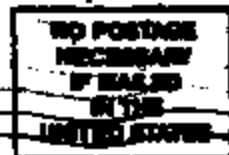
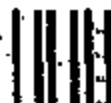
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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http://www.nhtsa.gov/odis



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