



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2004 APR

FOR AGENCY USE ONLY 252

Date Received

-1 AM 11:56
07-JAN-2004

Repository

Reference No.

10053615

OWNER INFORMATION (Type or Print)

Name

Address

City

BROCKWAY

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to consult a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTYR16E84T

Make

FORD

Model

RANGER

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

6

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

Q36000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-JAN-2004

Failure Mileage

Failure Speed

45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/66R15)

DOT No. (Example: DOTM16ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe to detail the Incident(s), Fatality(ies), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 45 MPH DRIVER APPLIED THE BRAKES AND PEDAL WENT TO THE FLOOR. THIS CAUSED THE DRIVER TO HIT A TREE. UPON IMPACT, BOTH AIR BAGS DID NOT DEPLOY. DRIVER SUSTAINED BACK AND NECK INJURIES AND WAS TRANSPORTED BY AMBULANCE TO THE HOSPITAL. VEHICLE WAS TOTALED. *AK

WAS DRIVING 45MPH ROUNDED CORNER HIT ICE. FISHTAILED RIGHT THEN LEFT BACK TO RIGHT, HIT ICE AGAIN, WENT OVER IN BANKMENT. HEAD ON INTO TREE. AIR BAGS DID NOT GO OFF. IT WAS A DEAD STOP I HIT THE STEERING WHEEL. IT BENT THE FRAME FRONT TO BACK.

OVER

Include, if available: Police/Fire Department Report; Photos; and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE SEVERE BRUISING OF THE CHEST FROM HITTING THE STEERING WHEEL. FORD TESTED THE TRUCK AND SAID THE SYSTEM WORKED FINE, I CANNOT BELIEVE THE TRUCK IS SAFE WITH HEAD ON COLLISION AND THE BAG NOT OFF, THEIR WAS \$8000.00 DAMAGE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) & DOT



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