



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1360

Date Received

2004 FEB 10 PM
07-JAN-2004

Repository

Reference No.

1194-6486

OWNER INFORMATION (Type or Print)

Name

Address

City

FREMONT

State

WI

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1B7HG2AZ3

Make

REAR DOOR DODGE

Model

FOCUS DAKOTA

Model Year

2002-2000

Date Purchased

Dealer's Name and Telephone Number

MIDTOWN MOTOR'S 715-258-5500

Engine:

No. Cylinders

8

Fuel Type:

BNS

Original Owner

NO

Dealer's City

WISCONSIN WAUKESHA

State

WI

Zip Code

53191

Transmission Type

AUTO

Anti-lock Brakes

Cruise Control

Powertrain

Vehicle Component Code

FRONT BALL JOINTS

116100-ELECTRICAL SYSTEM/IGNITION SWITCH

Multiple Failures: 3

all

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-DEC-2003

Failure Mileage

5900

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1BABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER WAS UNABLE TO START VEHICLE DUE TO IGNITION SWITCH FAILURE. KEY GOT STUCK IN IGNITION SWITCH. DEALERSHIP TRIED TO REPAIR ONCE, BUT WAS UNABLE TO RESOLVE THE PROBLEM. AK-

FRONT BALL JOINTS ARE BAD
UNSAFE TO DRIVE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TOOK TRUCK IN FOR SERVICE. WAS INFORMED BALL JOINT'S ARE BAD "DO NOT DRIVE ON HIGHWAY WHENEVER MAY FALL OFF" - DOUBLE KNUVES ABOUT BALL JOINT PROBLEMS. SERVICE MANAGER SAID SHOULD REPLACE BALL JOINTS FREE OF CHARGE. DO I HAVE TO WAIT FOR SOMEONE TO GET HURT FIRST? "COST \$900.00-\$900.00"

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.safercar.gov