



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository

2004 FEB 10 PM 12:40  
07-JAN-2004

Reference No.

10053587

**OWNER INFORMATION (Type or Print)**

Name

Address

City

REDONDO BEACH

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/28/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom or windshield on driver's side

1G3GR62C054123829

Make

OLDSMOBILE

Model

AURORA 4 DR

Model Year

1995

Date Purchased

12/00/94

Dealer's Name and Telephone Number

PENNSYLVIA

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

CA

Zip Code

Transmission Type

AUTOMATIC

OVERDRIVE

Antilock Brakes

Cruise Control

Powertrain:

FRONT WHEEL DRIVE

Vehicle Component Code

073100 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:FUEL RA

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

07-JAN-2004

Failure Mileage

50000

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DEALER REPLACED THE FUEL RAIL AT 50,000 MILES/82,000 MILES AND AGAIN AT 86,000 MILES, BUT PROBLEM WAS STILL OCCURRING. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

- ① INJECTION BLADDER LEAK 2/5/00
- ② 5/16/02 GAS LEAK 61,461 MILES
- ③ 10/31/02 GAS LEAK 62,736 MILES
- ④ 10/20/03 FLUID LEAK 67890 MILES
- ⑤ 11.18/03 FLUID - COOLANT - LEAK 67894 MILES

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20580

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 78175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20580

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**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
www.nhtsa.gov

[REDACTED]  
Redondo Beach, Calif, [REDACTED]

Jan 20,2004

U S Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation,NVS-216  
400 7<sup>TH</sup> Street, SW  
Washington, DC 20590

Gentlemen:

We own an Aurora (Oldsmobile), purchased 12/10/1994. I read in the newspaper that GM was recalling 400,000 autos of various types, including Auroras, for safety problems associated with gas leaks and engine fires. I called my current maintenance facility and they checked and stated my Aurora was not on any recall.

I called Oldsmobile directly and they verified there was no recall affecting our car. The person referred me to the National safety board-you.

I talked with your representative and he filled out a form which he mailed and I received. The form is attached to the package.

This provides information and with attachments more complete information in my case. Somehow my vin fell thru the crack as did how many others?

- 1 2/5/00. Strong gas smell inside auto. There was a leak from the gas line to where it attaches to the gas distribution bladder. A repair facility , close by, made the repair.
2. 5/16/02 Strong gas smell inside auto. Slow starting. Reg. And filter were replaced.
3. 11/01/02 Gas smell inside auto. Replaced rail and new wire and Reg. And throttle sealing.
4. 10/27/03 Transmission problem repaired.
5. 11/18/03 Coolent leak. Tighten fittings.

I feel we should have been a part of recall. Somehow it seems the repairs should have generated help from GM.

[REDACTED]

[REDACTED]

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**