U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2004 FEB 12 PM 9:59

FOR AGENCY USE ONLY 100161	
Date Received 05-JAN-2004	Repository ☐
	Reference No. 10053418

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address n/a
City DOUGLASVILLE	State GA	Zip Code [redacted]	Evening Telephone Number Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 1/27/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4S2CE58X52[redacted]	ISUZU	AXIOM	2002

Date Purchased	Dealer's Name and Telephone Number	Engine: 3.5L Dohc	Fuel Type:
18-OCT-02	Thornton Chevy Mazda Isuzu 770/941-8550	No. Cylinders 6	unleaded 87+
Original Owner ☒	Dealer's City Lithia Springs	State GA Zip Code	

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control		151300 SEAT BELTS:FRONT:RETRACTOR

Multiple Failure: 2+, replaced 2x, fails every time used

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
every time used	20	0+ mph (all)	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE FRONT PASSENGER SEAT BELT, ONCE BUCKLED, WILL ONLY RETRACT AND BECOMES DIFFICULT TO RELEASE. THE DEALER REPLACED THE SEAT BELT RETRACTOR TWICE, BUT THE PROBLEM STILL EXISTS. *AK

It has been "looked at" multiple other times with various excuses given

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY