



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: 10053407
2004 JAN -6 AM 10:08

Od_or _____
Rt_of _____
od_rt _____
up_lr _____

Reference No. _____

OWNER INFORMATION (Type or Print)

Name: _____
Street: _____ Apt. No. _____
City: Jacksonville State: FL Zip Code: _____

Daytime Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 12/15/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1J4G258S6XC698418 (Located at bottom of windshield on driver's side)
Make: JEEP Model: BRCHER LAR Year: 1999

Purchased Date: 11/1/03 Dealer's Name: MKL Motors 5225 Beach Blvd
Dealer's City: Jacksonville State: FL Zip Code: 32207

Engine Size (CID/CC/L): _____ Turbo Diesel Gas Fuel Injection
No. Cylinders: _____

New Used

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic
Restraint System: Driver Side Air Bag Motorized Passenger Side Air Bag 2-Point Belt 3-Point Belt
Cruise Control: Yes No
Drivetrain: Front Rear 4-Wheel
Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
Body Style: 2-Door 4-Door Station Wagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Right rear axle housing bent Location: Left Right Front Rear
Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: fortunately none Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
Vehicle original purchase date 10/23/03 - Test drive @ minimum speed. Afternoon 10/23 while going to work @ speed of 50 and above wheel shaking and pulling to right. Took back to dealer on 10/24 and I took mechanic on test drive after he stated he found no problem. Took back again 10/27 because problem still existed. Still they stated nothing found. On 11/5/03 while driving on Matthews Bridge vehicle went out of control on wet road. While being repaired discovered that it exist an existing problem 11/17. Took to MKL that day and again wheel alignment only on one side which revealed it when a complete wheel alignment was done. MKL finally acknowledged problem 11/20 and stated would be repaired. ^{See the} vehicle was not repaired. ^{Continue on back}

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

reverse side

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 12/2 told that they would rear drop and bend back
and adjust to see if corrects the problem.
As of this date nothing was done and now stated
he'll continue to evaluate 11/20-12/15/03

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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