

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4298)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2003 DEC 31 AM 11: 21

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Reference No.

10053317

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip

BRIGHTON

MA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/11/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

4 T 1 B E 3 2 K 8 3 4 7 6 7 2 5 7

TOYOTA

CAMRY

2003

Purchased Date

Dealer's Name

Engine Size
(CID/VCC/L)

August 18, 2003

Clair Toyota, Inc

No. Cylinders

New ☒ Used ☐

West Roxbury

State

Zip Code

MA

02135

4

☐ Turbo☐ Diesel☐ Gas☐ Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

2003

☐ Manual☒ Automatic☒ Driverside Air Bag☐ Motorcyclist☒ Passengerside Air Bag☐ 2-Point Belt☐ 3-Point Belt☒ Yes☐ No☒ Front☐ Rear☐ 4-Wheel☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☐ Truck☐ Motorcycle☐ Other☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Tires

Location

Left rear

☒ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Continental

Tire Name

Touring Contact

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

4/11, 2003, 11/13, 2003

Mileage at Failure(s)

1700, 1740

Vehicle Speed at Failure(s)

< 20 miles local city

Failed Part(s)

Available?

☒ Yes☐ No

NHTSA Previously

Contacted?

☒ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

No

Number of Fatalities

No

Reported to Manufacturer

To Toyota

☒ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

11/11/03 Front tire blew out when drove uphill in Brighton. Tire can not be fixed
 11/13/03 Left rear tire flat because of a nail(?) on Brighton/Newton border p. Tire
 fixed to NTB.

July 16, 2000 same type of tire, Continental Touring Contact, on my previous
 car station local road (30-35 mile) 13 days / 910 miles after four brand
 new tires were put on the car. As a result, four new Good Year tires
 replaced the continental tires. And the good year tires run 4 yrs 14000 miles

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to
 respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action
 to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical
 summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON the same road without being flaten

The road condition in Brighton / Boston is not that great. As a step 4 driver, I expericed only three times flat tire and in the last four years, and all happended to be with NEW (1200 miles) Continental Touring Contact tires on local roads.

It might simply bad luck, But I am wondering if such fire is safe to drive on a city road with minor road hazards. Same road cause no problem to the goodyear tires on my previous car.

TOYOTA and the dealer denied to replace the Continental tires with a safer tires after the incidents reported.

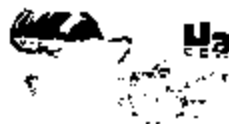
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

www.nhtsa.dot.gov/hotline

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National Highway Traffic Safety
Administration



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1-888-327-4236

and dial toll free at

DASH 2 DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

(VOC)

QUESTIONNAIRE

**VEHICLE
OWNER'S**