



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 02-JAN-2004
Repository:
Reference No.: 10052297

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MARTINSVILLE Oblong State: IL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number (Located at bottom of windshield on driver's side): 1G3W552K9W [Redacted]
Make: OLDSMOBILE Model: INTRIGUE Model Year: 1998
Date Purchased: 2/1999 Dealer's Name and Telephone Number: Memering Motors
Original Owner: Dealer's City: VINCENNES State: IL Zip Code: 47591 Engine: No. Cylinders: 6 Fuel Type: unleaded
Transmission Type: Automatic Antilock Brakes Powertrain: Cruise Control
Vehicle Component Code: 151300 SEAT BELTS: FRONT:RETRACTOR (back seats only)
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02-JAN-2004 Failure Mileage: Failure Speed: last time when I reported it

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

REAR SEAT BELT LOCKED UP AND DID NOT RETRACT. DRIVER TOOK THE VEHICLE TO THE DEALER FOR ANALYSIS, AND MECHANIC NOTICED THAT THE SEAT BELT RETRACTOR NEEDED TO BE REPLACED. *AK
Recall on back seats were taken care of at Memering Motors Vincennes Ind.
The back sides (right & left) were suppose to have been replaced at least two other times at the same place, & when riding in the back seat the seat belt keeps tightening until you release it and out it back on this continued on most trips

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

See letter and copies of repairs please

I have taken the car to the dealer 4 times for the seat belts locking up. Enclosed are the copies of the repairs some are not very clear. The back seat belts are locking up again I called in January of 2004. My grandchildren ride in the backseat and sometimes they will say I can't breathe because the seat belt is too tight. We undo the seat beat then fasten it again and it may be good for that trip or we may have to do it again. I know it is not just the kids because I have ridden in the backseat and it does it to me also.

So far I haven't taken it back in for repairs but I feel I'm going to have too. It doesn't seem like a seatbelt retractor or whatever the problem is should have to be replaced this often.

Thank you for your time on this matter. I hope no one else is having this problem.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**