



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100079

Date Received

Repository

2004 FEB 19 PM 7:57
02-JAN-2004

Reference No.
10052253

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: PROSPECT PARK State: PA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT attempt to send a copy of address to the vehicle manufacturer.
 YES NO

Signature of Owner: [REDACTED] Date: 1/20/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G1ZT64894 [REDACTED]
Make: CHEVROLET Model: MALIBU Model Year: 2004
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: ELKINS CHEV. 856-923-9200 Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: MARLTON State: N.J. Zip Code: 08053
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 010000 STEERING
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02-JAN-2004 Failure Mileage: 5000 Failure Speed: 15 MPH
12-27-03 2003 POWER STEERING FAILURE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTMALSABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AND TURNING TO THE LEFT STEERING WHEEL FAILED. DEALER NOTIFIED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE MAKING LEFT TURN AT MAJOR INTERSECTION, (CMAA) A ELECTRICAL SHUT DOWN OF POWER STEERING OCCURED. DRIVERS WASH SIGNALLED A MALFUNCTION, SCREEN ON RADIO THAT SUPPLIES AUTO INFO. PATA, SIGNALLED A POWER STEERING FAILURE. THE STEERING WHILE STILL NEGOTIATING TURN WENT TO MANUAL. THE MANUAL MODE WAS DIFFICULT TO HANDLE. AUTO WAS THEN ~~TURNED~~ DRIVEN TO A PARKING LOT, ~~AND~~ AUTO TURNED OFF. WHEN AUTO WAS RESTARTED, POWER STEERING RETURNED. THE AUTO AS OF THIS DATE (1-20-04) HAS NOT BEEN REPAIRED OR REPLACED

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM
ON

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and dial toll free at

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(DASH) 2 DOT



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<http://www.nhtsa.gov/govtheba>