



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

2004

FOR AGENCY USE ONLY 100161

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

Date Received
31-DEC-2003

Repository
Reference No.
10052198

Name [Redacted]
Address [Redacted]
City WHARTON State NJ Zip Code [Redacted]

Domestic Telephone Number [Redacted]
Email Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will not disclose your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 1/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) WAUBG34D [Redacted]	Make AUDI	Model A8	Model Year 1999
Date Purchased JUNE 02	Dealer's Name and Telephone Number PAUL MILLER	Engine: No. Cylinders 8	Fuel Type: SUPER
Original Owner <input type="checkbox"/>	Dealer's City Parsippany, NJ	State NJ	Zip Code 07054
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Vehicle Component Code 162200 STRUCTURE:BODY:BUMPERS	
Multiple Failures: 2			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) MAY - 03 DEC - 03	Failure Mileage 51275	Failure Speed 16 MPH	Failure Description FRONT BUMPER FELL OFF CAR
--	--------------------------	-------------------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE FRONT BUMPER FELL OFF TWICE WITHOUT HITTING ANY OBJECTS. PLEASE PROVIDE FURTHER DETAILS. *JB
WHEN BACKING UP FROM PARKING SPACE - THE FRONT BUMPER FALLS OFF IF THE BUMPER IS BACKING THE CAR OR
CORRECT TIRE STOP.

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Code	Failure Description
----------------	---------------------

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Agency Act of 1974-Public Law 93-379 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT APPEARS THAT THE FRONT BUMPER IS NOT SECURE TO HANDLE THE LIGHTEST TOUCH OF A ~~DRIVER~~ CURB

WHEN LOOKING AT THE BUMPER FOR DAMAGE - THERE APPEARS TO HAVE ONLY MINOR SCRATCHES ON THE BOTTOM

I SUGGEST YOU CONTACT MY INSURANCE ADJUSTER FOR VERIFICATION

HIGH POINT INS. - ADJUSTER - RED LOPEZ 977 956 5302

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE
DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4256

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.nhtsa.gov