



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2004 FEB 9 14 9:48
(1-888-327-4236) 30-DEC-2003
INTERNET: www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100161

Date Received

Repository ☐

Reference No.
10052149

OWNER INFORMATION (Type or Print)

Name

Address

City

FOREST KNOLLS

State

CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/29/04

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

2H6ETJ6340Y

Make

HONDA

Model

CIVIC

Model Year

2000

Date Purchased

5/15/00

Dealer's Name and Telephone Number

HANSEL HONDA

Engine:

No. Cylinders

4

Fuel Type:

UNLEADED

Original Owner

☒

Dealer's City

PALALUMA

State

CA

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

D60000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11/5/03

Failure Mileage

44371

Failure Speed

35

OX462N SENSOR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

THE CHECK ENGINE LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE REPAIR SHOP WHERE IT WAS DETERMINED THAT THE TEMPERATURE SENSOR WAS INOPERATIVE AND HAD TO BE REPLACED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. *NM

I WAS TOLD THAT THIS PROBLEM IS "NOT UNCOMMON." I REPORTED THIS TO HONDA CUSTOMER SERVICE + THEY REIMBURSED ME FOR COST OF PART - \$137.32

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**