



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/Hotline

FOR AGENCY USE ONLY 1388

Date Received: 23-DEC-2003  
Repository:

Reference No.: 10051972

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: LOUISVILLE State: KY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of [Redacted] name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 1/29/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): [Redacted]  
PLEASE PROVIDE VIN: LINCOLN 1995 Ford Town Car  
Date Purchased: 8-26-97 Dealer's Name and Telephone Number: [Redacted]  
Original Owner:  Dealer's City: METROPOLITAN L. MERCER, KY State: KY Zip Code: 40219  
Engine: 8 Cylinders Fuel Type: GAS  
Transmission Type: [Redacted] Antilock Brakes:  Powertrain: [Redacted] Cruise Control:   
Vehicle Component Code: 152000 SEAT BELTS: REAR  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 12-DEC-2003 Failure Mileage: 142000 Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: M. G. H. M. Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM1ALBABC035)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Lincoln Town Car Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: Beach Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: SEAT BELT BUCKLE

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 3 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

AFTER A 65 MPH VEHICLE COLLISION, THE RIGHT REAR SEAT BELT BUCKLE UNLOCKED. THIS CAUSED THE CHILD TO BE THROWN TO THE OTHER SIDE OF THE VEHICLE. THE CHILD SUFFERED MINOR HIP INJURIES. THE CAUSE HAS YET TO BE DETERMINED. THE DEALERSHIP WAS NOTIFIED BUT WAS UNABLE TO RESOLVE THE PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. \*NLM

THE CAR WAS TOTAL OUT

[Redacted]

[Redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving, I was going about 50 to 60 mile per hour, I hit some black ice. The car spin out of control & slid across the road hit an embankment & in the mist of this my daughter seat belt pop loose, causing her to be thrown up again the rear door & hurting her hip.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) & DOT



US Department of Transportation  
National Highway Traffic Safety Administration  
<http://www.nhtsa.dot.gov/hotline>