



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

204 FEB 26 AM 10:25
23-DEC-2003

Reference No.
10051964

OWNER INFORMATION (Type or Print)

Name

Address

City

DIAMONDHEAD

State

MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side

PLEASE FILL IN

2B3HD56G13H522792

Make

DODGE

Model

INTREPID

Model Year

2003

Date Purchased

1/1/03

Dealer's Name and Telephone Number

Shampion Dodge Jeep

Engine:

(223) 463-159

Fuel Type:

No. Cylinders

6 3.5 liter

Original Owner

1/1

Dealer's City

Bay St. Louis

State

MS

Zip Code

39520

Transmission Type

auto

☒ Anti-lock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-APR-2003

Failure Mileage

15300

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE'S ACCELERATOR DRIVE BELTS WERE FAILING AND AS A RESULT THE VEHICLE WAS UNABLE TO ACCELERATE PROPERLY. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. *NUM

see attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To Whom It May Concern:

Enclosed with this letter are copies of warranty repairs orders for our vehicle. Starting in April 2003, we complained about noise coming from the belts on our four-month old car. The belts and idler pulley were replaced four-times total and reported six times total with the last time the belt being removed, cleaned, and readjusted.

I do not think there should be any doubt that this is a safety concern. With the close quarters in the engine compartment in this car there is no doubt if one belt alone and or pulley failure would cause a catastrophic failure of all belts. Needless to say this in turn would remove power steering from the driver. At seventy miles per hour on the interstate this could place the driver either in the neutral ground or in the woods. One could also side swipe another car or roll up under a semi-truck. Now if you lose steering on a two-lane road, results could be head on with another car (deadly), or in the ditch (rollover).

You will see on the repair orders, which are highlighted, the dates of repair.

1. April 7, 2003
2. August 14, 2003
3. September 15, 2003
4. October 28, 2003
5. December 12, 2003
6. January 15, 2004

Any help you can provide will be greatly appreciated. You may release my name to the manufacturer if it will help this case.

Sincerely,



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**