



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received
JAN 23 PM 2:30
22-DEC-2003

Repository ☐
Reference No.
10051941

OWNER INFORMATION (Type or Print)

Name
Address
City MARTINSBURG State WV Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
Signature of Owner Date 01/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G1WW12E11
Make CHEVROLET Model MONTE CARLO Model Year 2001
Date Purchased 6/27/01 Dealer's Name and Telephone Number PALMER CHEV. (302) 451-4511
Original Owner ☐ Dealer's City BACKLICK RD SPRINGFIELD State VA Zip Code 22150
Engine: 3.4 No. Cylinders 6 Fuel Type:
Transmission Type 4 SPD. AUTO W/O D Antilock Brakes Powertrain Vehicle Component Code 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08/1/03 Failure Mileage 70000 Failure Speed STOPPED AT LIGHT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM123ABC036) ☐ Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE AT A STOP DRIVER PROCEEDED TO GO AND VEHICLE WOULD NOT MOVE. VEHICLE WAS TOWED TO THE DEALER. VEHICLE HAD TWO TRANSMISSIONS REPLACED WITHIN 70,000 MILES. THE DEALER SAID THE FLYWHEEL AND FLEX PLATE BECAME DISENGAGED FROM THE ENGINE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-576 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FIRST TRANS FAILURE: STOPPED ON DUKES TOLL ROAD, TRIED TO ACCELERATE NO MORE
MERE. SECOND TRANS FAILURE STOPPED AT SIGNAL TO GET ONTO DUKES TOLL
ROAD, ENGINE RUNNING, NO TRANS MOVEMENT. SPoke WITH THREE C.M.
TECHS, NONE HAD HEARD OF SUCH A PROBLEM. ONE ASK IF I WORKED
FOR NHTSA OR B.B.B TO "SET DRIVER STRIP UP". AS OF THIS DATE
NO HELP OFFERED FROM C.M. AGE OF CAR, MILEAGE ON CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.gov>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**