



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2-23

Repository

22-DEC-2003

Reference No.

10051858

OWNER INFORMATION (Type or Print)

Name

Address

City

APALACHIN

State

NY

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will not use your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/5/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side

1B7GG22Y4X

Make

DODGE

Model

DAKOTA

4x4

Model Year

1999

Date Purchased

9/25/99

Dealer's Name and Telephone Number

MILLER AUTO TEAM (607) 797-1221

Engine: 4.7L

No. Cylinders

V8

Fuel Type:

GAS

Original Owner

Dealer's City

VESTAL 4455 PARKWAY

State

NY

Zip Code

13851

Transmission Type

4 SP SHD AUTO

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-DEC-2003

8/4/03

Failure Mileage

24000

24932

Failure Speed

BALL JOINTS, THE ROD END MILEAGE 24932
ALL ON 296.37 + 24932
LOWEN BALL JOINTS + RIGHT INNER THE ROD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER TOOK VEHICLE TO DEALERSHIP FOR INSPECTION, AND MECHANIC INFORMED CONSUMER THAT THE UPPER BALL JOINTS FAILED.

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN AUG 2003 I NOTICED PLAY IN STEERING SYSTEM. I SCHEDULED AN INSPECTION + LUBE (VCE W/ TRIPLE AAA NICKS GARAGE AFTER BEING TOLD VEHICLE WAS OUT OF WARRANTY. BASED ON THE ATTACHED BILL NICKS GARAGE FOUND BAD BALL JOINTS & TIEROD WHICH NEEDED IMMEDIATE REPLACEMENT.

COST K7267 BALL JOINTS \$ 218.08 }
K53998 TIEROD END \$ 78.29 } TOTAL \$ 546.30
LABOR 249.95 }

NICKS GARAGE KEPT PARTS & I AGAIN CALLED D CHRYSLER. THEY TOLD ME SORRY OUT OF WARRANTY - MY PROBLEM, THEY ALSO DENIED HAVING PROBLEM W/ 1999 DODGE DAKOTA'S

10 ORKWOOD DR. A PALM BEACH, FL 33412
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety Administration
Washington, DC 20590

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