



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received 27 JAN 2004

Repository ☐

18-DEC-2003

Reference No.
10051780

OWNER INFORMATION (Type or Print)

Name

Address

City YUMA

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will not include your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/14/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

16NEC16K1R

Make

CHEVROLET

Model

SUBURBAN

Model Year

1994

Date Purchased

08/01/94

Dealer's Name and Telephone Number

Martens Chevrolet

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

Reedley

State

CA

Zip Code

93654

Transmission Type

Other

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

151300 SEAT BELTS: FRONT: RETRACTOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-OCT-2003

Failure Mileage

120000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P275/65R15)

DOT No. (Example: DOTM18ABCD038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

DRIVER'S SIDE SEAT BELT DID NOT RETRACT. *AK

Gm refuses to fix the seat belt. They claim it is out of warranty, which it is. I claim this is a safety feature & should be warranted for the life of the vehicle. They say it is a maintenance item & not a safety item.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

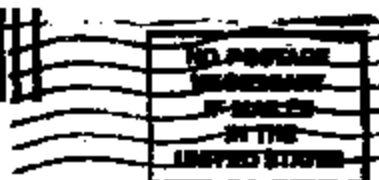
The Seat Belt Will Not Retract
at all. It hangs loose, therefore,
in case of an accident, the seat
belt will be absolutely worthless.
I requested a letter from GM to the
fact that they be liable for
injuries suffered in case of an
accident as they refused the
repairs there comment was, NO?

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH 2 DOT)



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<http://www.safercar.gov>