



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2004 JAN 27 AM 10:39

Repository

Reference No.
L0051624

OWNER INFORMATION (Type or Print)

Name

Address

City LONGVIEW

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

2004 Vehicle Identification Number Located at bottom of windshield on driver's side

3VWCD21C9

Make

VOLKSWAGEN

Model

BETLE

Model Year

2002
2003

Date Purchased

16 NOV 03

Dealer's Name and Telephone Number

BORMAN McCRAE

Engine: TURBO

No. Cylinders 4

Fuel Type:

Reg.

Original Owner

01/03

Dealer's City

LONGVIEW

State

TX

Zip Code

Transmission Type

AUTOMATIC

Antilock brakes

Cruise Control

Powertrain

Vehicle Component Code

200000 WHEELS

Multiple Failure: 2/104 wheel CRACK all AROUND Nothing WAS hit in the R

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-DEC-03

Failure Mileage

512

Failure Speed

65

Rim split in half all around in 2 places all AROUND

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE PASSENGER FRONT WHEEL SPLIT IN HALF WHILE DRIVING AT NORMAL SPEED. THE CONSUMER HIT A CURB AS A RESULT. THE FRONT AND SIDE AIRBAG DEPLOYED. PLEASE DESCRIBE FURTHER: (VOLKSWAGEN BEETLE 2003 NOT IN SYSTEM.) *1B

THE LEFT FRONT wheel SPLIT
NO PART Available but do have picture
it is back at the Original OWNER BORMAN-McCRAE
703.753.8657
LONGVIEW TX

It was a faulty RIM AS FOR AS WE A CONCERN

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was traveling South on I-45, and then all of the sudden bam! The front left rim and tire busted, and on the passenger side seats airbags blew out when impact of driver's front tire and rim busted. I had hit NOTHING! Scared me half to death, was on the side of freeway in panic for approximately 30 minutes. My life was seriously in danger that one blew out on me with only 500 miles on the car. Luckily I was by the shoulder where I could quickly move to the shoulder instead of being in the other lane which is the inside lane, where I could have been ran over or a pile up could had happen. Sincerely, [REDACTED]

ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

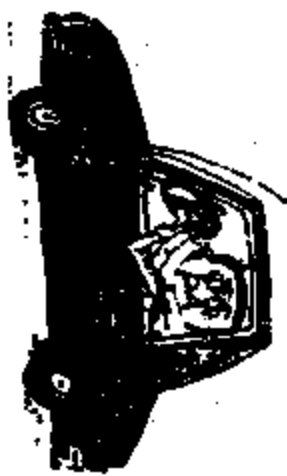
DASH2DOT

and dial toll free at

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1-888-327-4238

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(DASH) 2 DOT



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